



social care
institute for excellence

Sharing knowledge, improving lives



About SCIE

Improvement support for children's
and adults' care and health sectors

www.scie.org.uk



The Social Care Institute for Excellence (SCIE) is the leading improvement agency for the care sector in the UK, and an independent charity.

Our ambition is to improve the lives of people who use care and support services.

We identify and share knowledge about what works. And we help to put that knowledge into practice through our accessible resources and tailored support services for organisations that plan, commission or deliver care.

Our **freely available resources** – including guides, e-learning and videos – focus on the practicalities of improving the way care and support is planned, commissioned and delivered.

Our cost-effective, **CPD-accredited training** and **consultancy services** can help you to tackle particular issues in your organisation or area.

Our research and evaluation services identify the developing evidence base and inform difficult decisions.

Find out more and register
for free SCIE ebulletins



www.scie.org.uk

How we help

Using our knowledge of what works, we work with local authorities, care, health and housing providers, commissioners and policy-makers to help them to learn and improve.

We cover a wide range of topics, but our key areas of expertise are:

- **improvement support** to care providers, including dementia care, Mental Capacity Act, Deprivation of Liberty Safeguards
- **safeguarding** adults
- **children's services**, including child protection
- **integrating** health and social care
- **co-production** with people who use services and carers.

“An excellent website with great and comprehensive resources. Good for use in practice.”

Social worker and SCIE website visitor

We provide:

- **online resources** including e-learning, videos and guides – freely available on our website
- **CPD-accredited training** tailored to your needs and delivered at your premises, or available as an open course
- **consultancy services** including research, evaluation, reviews of practice, updates of policies and procedures, facilitation between partners
- **digital product development** and dissemination – develop e-learning, videos and online guides, and promote good practice within the sector.

Ask about support



trainingandconsultancy@scie.org.uk
Tel 020 7766 7373

Improvement support to care providers

Care providers can view and download our free resources, and commission training or consultancy support. We work with providers to assess their current performance, and to develop and deliver improvement plans in line with the Care Quality Commission. We have particular expertise in:

- the Mental Capacity Act
- dementia awareness
- safeguarding
- care planning and person-centred care
- workforce development.

“*The knowledge, experience and guidance from our consultant at SCIE has proven invaluable.*”

Ben Selby, Head of Compliance, Right at Home



Safeguarding adults

We provide training, consultancy and free resources to help safeguarding boards, care providers, housing providers, local authorities, the NHS and police to safeguard adults at risk of abuse or neglect.

We support with statutory case reviews, routine audits and learning reviews and provide:

- free e-learning, videos and guides
- safeguarding reviews and audits
- training and support to lead reviewers
- CPD-accredited training.

Children's services

We support people who work with children and young people – including local authorities, safeguarding boards, the NHS, criminal justice agencies and the voluntary sector.

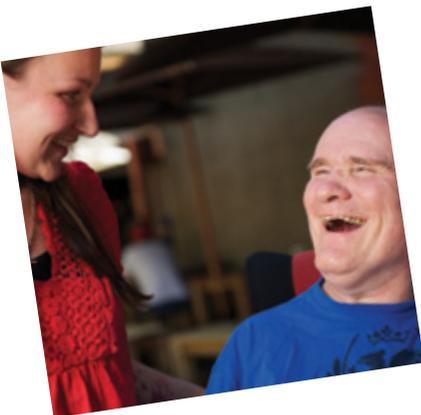
We provide:

- training and access to experts to support case reviews and audits of safeguarding issues
- guidance for professionals who support cared for children and young care leavers
- e-learning and workshops on identifying and managing child neglect.

Integrating health and care

SCIE consultants help local authorities, clinical commissioning groups, health and wellbeing boards, care and health providers, service user and carer networks to:

- review joint working arrangements
- develop and implement integration plans, including Sustainability and Transformation Plans
- evaluate progress towards integration
- develop system leadership and co-production with citizens.



Case study

Croydon CCG, Council and Healthcare Services commissioned SCIE and PPL to explore options for future health and social care devolution and integration. SCIE is researching models of integration and interviewing local stakeholders, including patients, service users and their families.

Co-production

Co-production is about developing more equal partnerships between people who use services, carers and professionals.

We use this method in the development and delivery of our resources, training and consultancy services. And we help others to adopt a co-productive approach to improving care.

We support care providers, commissioners and user and carer organisations through:

- training on co-production, developed and delivered by people who use services
- consultancy support e.g. advice on how to commission services in a co-productive way.
- online guides, videos and resources on effective joint working

“ We were nervous about how to approach co-production but SCIE’s engaging and positive approach has helped us make excellent progress. ”

Lisa Gregory, Head of Engagement
Oxfordshire County Council



Key resources

Here are some of our key products.

- **Prevention:** research and emerging practice on preventative services. Use this resource to build your business case for investing in preventative care
- **Dementia:** guidance and information for anyone supporting a person with dementia.
- **Safeguarding:** guides on safeguarding practice, and reviews, including Learning Together – the systems approach to learning from case reviews
- **Mental Capacity Act:** detailed guide, e-learning and videos on practical implementation of the MCA
- **Social Care TV:** videos to view or download
- **e-Learning:** online learning resources to view online or download into a learning management system
- **NICE Collaborating Centre for Social Care:** hosted by SCIE, the Centre produces NICE social care guidance
- **Social Care Online:** the UK's largest online database of social care information

Our resources are available online at www.scie.org.uk



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SCIE is an independent charity and improvement agency for the care and health sectors.

“A great course. Takes legislation and makes it real and relevant.”

Delegate on SCIE's Mental Capacity Act course

Register for free SCIE ebulletins
Or ask about tailored training or consultancy support



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