SCIE statement of principles of co-production

Co-production means SCIE will do everything with service users and carers as equal partners.

SCIE wants to do all its work with service users and carers by doing co-production.

Doing co-production is also important for social care as it helps them to give people what they want.

There are four important parts to making this work in SCIE.

The first part is making co-production one of the most important things in SCIE.

To do this we will

- make sure the work users and carers do with SCIE is good and useful for everyone.

- find out what other people do and learn from them.

- make sure everyone who works for SCIE supports co-production.

- make sure SCIE employs disabled people, service users and carers and supports them properly.
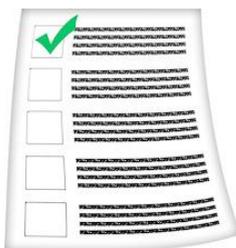
- work with people who do not always get heard and everyone covered by the Equalities Act.

The second part of doing co-production is to make sure we do things right.

To do this we will

- tell the users and carers we work with what we can and cannot do in the work.

- do what we can to make sure everyone has the same say in what we do

- tell users and carers how their help makes SCIE's work better.

- work with different types of users and carers, especially people who are shut out of this sort of work.

- give everyone who works at SCIE training and other help they need to do co-production.

- give users and carers training and any other help they need to work with us.

- use the internet and computers to help people to take part, but meetings will still be important.

- do things differently if it makes it easier for people to take part.

The third part is making sure that co-production is part of everything SCIE does.

To do this we will

- pay users and carers a fee or ensure that they get training or something else for their time.

- pay expenses and book things like trains and hotels when people need them to come to a meeting.

- make sure users and carers know exactly what they have to do in any work they do for SCIE.

- make sure SCIE staff do co-production as part of their job and support them to do it well.

- have users and carers on interviews for new staff coming to work at SCIE.

- have at least two service users on SCIE's board of directors.

The fourth part is to keep checking that we are doing co-production right and it is making a difference to SCIE's work.
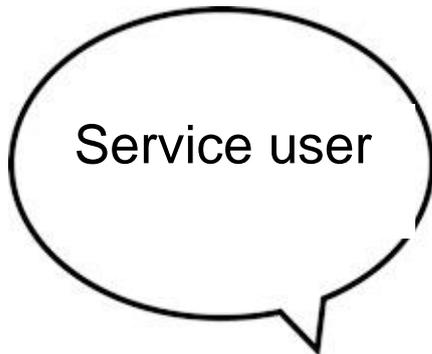
To do this we will

- write down everything that we do with users and carers.

- use this to write a report every year about what we do with users and carers and how this makes SCIE work better.

- count the staff every year to see that we have a mix of different types of people working at SCIE.

Service user

What we mean by service user:

- people who use health and social care services

- people who are likely to need services

We know that service users do lots of things and they are not just service users.

Services should help people to do all these things.

And we know that service users are not treated fairly a lot of the time.

Carer

What we mean by carers:

- carers are people who help people in their family or friends who need support from them.

Carers are not treated fairly a lot of the time.

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