

# NHS England & Blackpool Council Mental Capacity Awareness Project

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## Project method

The aim of the project is to support and drive-up the quality of service delivery to individuals who lack the mental capacity to make informed decisions relating to particular care and treatment arrangements, and who may need to have their deprivation of liberty safeguarded in their 'Best Interests'.

The multi-disciplinary approach by health and adult social care professionals was used to benefit a wide range of partners, individuals and carers across the Blackpool footprint.

Bespoke training, a customised support tool and individual professional support to raise awareness of the Mental Capacity Act, Deprivation of Liberty Safeguards, links between Dignity and Respect and Safeguarding, Dementia and medication control have been provided to Residential and Domiciliary Care Providers, Shared Lives Service, Respite and Rehabilitation Services, Hospices, Carers Groups, Advocacy, Health and Social Care Professionals, and the general public. The combined approach has also supported service providers to achieve better CQC inspection outcomes.

## Project results/evaluation

Following multi-disciplinary input to deliver the project, feedback from a wide range of providers and partners evidences a significant increase in the confidence of staff and managers to challenge poor professional practice; together with improvements in their own practice resulting in better quality services and more fulfilling outcomes for individuals

## Project area classification

Hospital care	X	Emergency care	X
GP care	X	Dementia	X
Social care	X	Learning disability	X
Voluntary sector	X	Other mental health	X
Financial services		Palliative care	X
Police	X	Advance planning, LPAs	X
Legal		Commissioning	X
Community health care	X	Training	X
Nursing and care home	X	For professionals?	X
Acute care	X	For public and service users?	X
Chronic care	X		