

DoLS monitoring and improvement

John White, South Gloucestershire Council

John.white@southglos.gov.uk

Project method

An attempt to identify managing authorities in South Gloucestershire requiring further advice and support in relation to the DoLS and the need to make applications as appropriate.

This involved collating data from training, safeguarding adults alerts and received applications to provide intelligence on providers

A) Who haven't made any DoLS applications

B) Who don't appear to have done any MCA / DoLS training (7% in recent audit)

C) Where MCA compliance issues have been part of safeguarding enquiries.

Where any or all of the above apply, a joint visit to the provider from members of the DoLS and Institutional Safeguarding teams has been arranged to make further enquiries and deliver specifically tailored training.

Project results/evaluation

This project is under development and is far from slick – however, initial outcomes have been very positive, with providers gaining a better understanding of the MCA and DoLS, including their legal responsibility. This has directly improved the protection of the rights of vulnerable people in those settings where this targeted development has taken place e.g. assessment of capacity – de-restriction where appropriate and DoLS applications being made where necessary.

Project area classification

Hospital care	X	Emergency care	
GP care		Dementia	X
Social care	X	Learning disability	X
Voluntary sector		Other mental health	X
Financial services		Palliative care	
Police		Advance planning, LPAs	
Legal	X	Commissioning	
Community health care		Training	X
Nursing and care home		For professionals?	X
Acute care		For public and service users?	X
Chronic care			