

DoLS Electronic Integrated Care Record Implementation

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In 2012 NEL launched the UK's first Integrated Care Record utilising TPPs SystmOne Clinical Software. We designed the first Social Care Module with TPP to integrate Health & Social care Records into one record utilising the NHS Spine.

In the following years we also designed with TPP a new DoLS Node which can be implemented within the existing application offered by SystmOne. This node improves performance and reporting options from the software and allows DoLS to now be included within the Integrated Care record.

The drive was to design a fully paperless electronic process DoLS, from application & prioritisation through to assessment and authorisation. SystmOne allowed us to custom build electronic 'Questionnaires' and 'Integrated Word' forms to ensure all assessments and required information is recorded directly into SystmOne, and the person NHS record on the Spine. This approach allows for future legislative and process changes.

Project results/evaluation

The first stage of the implementation has given waiting list management for applications pending assessment. Full implementations will give a paperless electronic DoLS record shared with all health & social care professionals who have permission to access the person NHS record on the spine.

Project area classification

Hospital care		Emergency care	
GP care	x	Dementia	x
Social care	x	Learning disability	x
Voluntary sector		Other mental health	x
Financial services		Palliative care	
Police		Advance planning, LPAs	
Legal		Commissioning	x
Community health care	x	Training	
Nursing and care home	x	For professionals?	x
Acute care	x	For public and service users?	
Chronic care			