

# Care and support: a human rights approach to advocacy

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## Project method

This project aims to improve outcomes for people using services who have mental capacity issues by ensuring they have increased control and autonomy over treatment decisions and are treated with dignity and respect. The project empowers service users about their rights and what kind of treatment they can expect from health and care services, and enables advocacy and support groups to embed a human rights approach across their work supporting people with mental capacity issues. The project is funded by the Department of Health (currently in year 2 of 3 year grant).

## Project results/evaluation

Empowering service users:

Knowledge of human rights?

	Before Training	After Training
Non-existent to average	87%	27%
Above average to excellent	13%	73%

## Project area classification

Hospital care	x	Emergency care	x
GP care	x	Dementia	x
Social care	x	Learning disability	x
Voluntary sector	x	Other mental health	x
Financial services		Palliative care	x
Police		Advance planning, LPAs	
Legal		Commissioning	x
Community health care	x	Training	x
Nursing and care home	x	For professionals?	x
Acute care	x	For public and service users?	x
Chronic care	x		