

# Primary Care Navigators training

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## Project method

Face-to-face training session with written information with 20 primary care navigators who support patients with long-term conditions and their carers. The training focused on supported decision-making and the decision-specific nature of capacity, as well as planning for the future.

## Project results/evaluation

Feedback of increased knowledge and debunking of myths of general lack of capacity and that the MCA could only be applied by GPs; increased confidence to apply the knowledge to their role, including challenging GPs if necessary re: poor or discriminatory practice (particularly about blanket capacity assessments).

## Project area classification

Hospital care		Emergency care	
GP care	x	Dementia	
Social care		Learning disability	
Voluntary sector		Other mental health	
Financial services		Palliative care	
Police		Advance planning, LPAs	
Legal		Commissioning	
Community health care		Training	x
Nursing and care home		For professionals?	x
Acute care		For public and service users?	
Chronic care			