

Leicestershire and Rutland MCA Staff Knowledge Exchange

Carly Houghton / Ian Redfern

carly.houghton@leics.gov.uk / ian.redfern@leics.gov.uk

Project method

NHS England enabled health and local authority partners to access MCA/DoLs improvement monies. Based on a blue print successfully used by neighbouring local authorities, a series of multi-agency Staff Exchange events were run for local practitioners throughout the locality. These focused on sharing skills, supporting each other through shared dilemmas and difficulties in practice, and building knowledge regarding the practical application of MCA and DOLS on a daily basis. The events are not designed to deliver any 'basic awareness' training, but are targeted specifically at professionals who already have an understanding of the MCA but would benefit from the opportunity to develop and explore their practice with fellow multi-agency professionals.

The events featured guest speakers covering specific topics identified by multi-agency staff groups at existing networks and as the events took place. These included case law updates, such as the Re X judgement; fluctuating capacity; the causative nexus and frontal-temporal lobe dementia and its impact on capacity. Participants then took place in a facilitated discussion which enabled them to reflect on the topic and share best practice.

Project results/evaluation

Evaluation has been positive – all delegates stated they had found the event useful, with many of them identifying networking, specialist knowledge and the chance to explore the complexities of the MCA as beneficial. A minimum of four Staff Exchange events will take place throughout 2016/17 – topics to be covered have been identified by previous delegates and the Safeguarding Adults Board.

Project area classification

Hospital care	x	Emergency care	x
GP care	x	Dementia	x
Social care	x	Learning disability	x
Voluntary sector	x	Other mental health	x
Financial services		Palliative care	x
Police	x	Advance planning, LPAs	x
Legal	x	Commissioning	
Community health care	x	Training	x
Nursing and care home	x	For professionals?	x
Acute care	x	For public and service users?	
Chronic care	x		