

# Increased awareness and training across the health services in Dorset

Dorset Clinical Commissioning Group

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## Project method

The CCG appointed a short term MCA quality improvement facilitator who supported the CCG Adult Safeguarding lead to review commissioned services and GP practices to understand the gaps in the application of the MCA and the impact of the Care ACT (2014) on the MCA. The role included reviewing policies, facilitating training and supporting CHC to review individuals who may be being deprived of their liberties. This allowed the CCG to organise and deliver a work programme that included

- peer supervision sessions for all safeguarding lead GP's
- Support for the local annual MCA conference through legal training, including preparation for the court of protection, and the engagement of a theatre company
- Oversight of allocated resources to all NHS providers to improve application of MCA
- Facilitated workshops around the implications of MCA for individuals who are self-neglecting and not engaging with services
- Facilitated workshops to consider the implications of the MCA for the 16+ age group

## Project results/evaluation

The outcome of the MCA secondment highlighted the particular areas of concern around the application of the MCA and was to develop recommendations to steer the CCG to address and meet the gaps. This is an ongoing piece of work which is shared between the integrated MCA team and the CCG lead for adult safeguarding. It has resulted in an increase in enquiries from GPs and providers for advice & information.

## Project area classification

Hospital care	X	Emergency care	X
GP care	X	Dementia	X
Social care		Learning disability	X
Voluntary sector		Other mental health	X
Financial services		Palliative care	X
Police		Advance planning, LPAs	X
Legal		Commissioning	X
Community health care	X	Training	X
Nursing and care home	X	For professionals?	X
Acute care	X	For public and service users?	
Chronic care	X		