



Personalisation: Commissioning and delivering transformed support and care

Friday 26 September 2008
The Hilton London Metropole, 225 Edgware Road, London W2 1JU

Programme

- 9.30 **Registration and refreshments**
- 10.00 **Chair's welcome**
Dame Jo Williams, Chief Executive, Mencap
- 10.05 **Scene setting**
Glen Mason, Director for Social Care Leadership and Performance,
Department of Health
- 10.25 **Commissioning for transformation**
Jo Webber, Deputy Policy Director, NHS Confederation and
Sarah Pickup, Director of Adult Services, Hertfordshire
- 11.00 **Equal partners? Commissioners and independent providers**
Sharon Blackburn, Managing Director, Heart of England Housing and
Care Ltd
- 11.20 **Question and answers**
- 11.40 **Coffe break**
- 11.50 **Parallel workshops**
1. Residential care, extra care housing and personalisation – Annie Stevenson, SCIE & Martin Green, Chief Executive, ECCA and Prof Jill Manthorpe, Head of Unit, SCWRU, Kings College London
 2. Safeguarding and insurance for small scale providers – Sian Lockwood, Chief Executive, NAAPS UK and Steve Arthington, Ellis Bates
 3. Personalisation and regulation – Rachael Dodgson, Policy Manager, and Debby Sterry, Head of methodology and Policy, Quality

Performance and Methods Directorate, CSCI and Doug Paulley, a residential care service user

4. Personalised care in a collective setting: My Home Life – Prof Julienne Meyer, My Home Life Programme Director, Help the Aged
5. New models of working – TBC
6. Supporting the transformation of the workforce – Don Brand, Consultant, SCIE, Jim Thomas, Programme Head, The Workforce Action Learning Programme, Skills for Care, Melanie Newman, Skills for Care and TBC, Department of Health

12.50 **Lunch**

13.50 **Parallel workshops**

1. Residential care, extra care housing and personalisation – Annie Stevenson, SCIE and Martin Green, Chief Executive, ECCA
2. Safeguarding and insurance for small scale providers – Sian Lockwood, Chief Executive, NAAPS UK and Steve Arthington, Ellis Bates
3. Personalisation and regulation – Rachael Dodgson, Policy Manager, and Debby Sterry, Head of methodology and Policy, Quality Performance and Methods Directorate, CSCI and Doug Paulley, care home resident
4. Personalised care in a collective setting: My Home Life – Prof Julienne Meyer, My Home Life Programme Director, Help the Aged
5. New models of working - TBC
6. Supporting the transformation of the workforce – Don Brand, Consultant, SCIE, Jim Thomas, Programme Head, The Workforce Action Learning Programme, Skills for Care, Melanie Newman, Skills for Care and TBC, Department of Health

15.00 **Coffee Break**

15.10 **The provider market and the credit crunch**

Andrew Mattick, Royal Bank of Scotland

15.30 **Home and away: the developing evidence base**

Julie Jones, Chief Executive, SCIE

15.50 **Debate: What does the market need in order to deliver transformation? Opportunities and risks**

Chair: Dame Jo Williams, Chief Executive, Mencap

Opportunities:

Imelda Redmond, Chief Executive, Carers UK

Martin Green, Chief Executive, ECCA

Risks:

Andrew Cozens, Strategic Adviser, Children, Adult & Health Services, IDeA

Debby Sterry, Head of Methodology and Policy, Quality Performance and Methods Directorate, CSCI

- 16.30 **Chair's closing remarks**
Dame Jo Williams, Chief Executive, Mencap
- 16.40 **Close – optional tea and coffee**