

scie

social care  
institute for excellence



# SCIE's 10th anniversary

Sharing knowledge, improving lives

10<sup>th</sup> anniversary  
2001–2011

# Now we are ten

## **What a momentous decade it has been for social care – and for the Social Care Institute for Excellence.**

Demographic changes have increased demand. Personalisation and consumer choice have altered the nature of support. Child protection remains a concern for society. More services are delivered by the independent sector and the way we learn has been transformed by new technology. And of course economic pressures means it is crucial to invest limited resources to best effect.

What remains constant is the need to understand the evidence about what works from the perspective of people who use services and their carers. That's where SCIE comes in.

When we were first established by Government as an independent charity in 2001, we took on many of the responsibilities of the National Institute for Social Work. Crucially, however, we were tasked with improving social care as a whole – including social work.

From our early work on fostering and managing practice, through to recent work on personalisation and safeguarding, we have helped the sector to tackle the new and the difficult. Uniquely, we work across adults' and children's services and throughout the UK, helping to share learning across sectors and nations.

We have moved with the times. Our early work was about building the knowledge base. Recently, we have focused more on translating that knowledge into



practical resources and developing the workforce, including social workers. We are now expanding our role to identify innovation, help implement good practice, support consumer choice, and smooth the joins between care and related services, particularly health.

Building on our work with the National Institute for Health and Clinical Excellence (NICE), we are now collaborating on quality standards that affect both health and social care. We also offer tailored training and consultancy services, focusing first on mental capacity and children's and adults' safeguarding. And we are planning an online service to enable people to understand the support they need, and the options available.

We are very grateful to all our partners, our Trustees and to SCIE staff – past and present – for the fantastic contribution they have made to SCIE's success. We now have a strong basis on which to continue to share knowledge and improve lives.

### **Allan Bowman**

Chair of SCIE (2006 to present)

### **Baroness Jane Campbell**

Former Chair of SCIE (2001–2006)

# SCIE's top 10 contributions to social care

## Explaining and developing personalisation

SCIE's most widely recognised and used resource is *Personalisation: a rough guide*. The guide, plus the accompanying briefings for specific audiences, Social Care TV films and elearning resources, continues to be relevant to providers, commissioners and users of care. SCIE also hosts the Think Local, Act Personal consortium.

## Highlighting dignity and respect

As well as continually updating our dignity in care guide, we have also produced a series of guides, briefings and films on minimising restraint in care homes. And we now host the Dignity in Care Network and administer the dignity champions' scheme.

## Safeguarding adults and children

SCIE has pioneered a new approach to learning from child protection cases. Learning Together has gained national and international recognition and we are now training local authorities and reviewers to use

the model. We are adapting it for adults' services, and providing training and consultancy services on how to develop multi-agency adult safeguarding policies.

## Creating a knowledgeable workforce

As well as providing resources to build a skilled, knowledgeable, and confident workforce, we have facilitated the creation of other workforce support projects including The College of Social Work, the Centre for Excellence and Outcomes in Children and Young People's Services (C4EO) and the National Skills Academy.



*'What SCIE is fantastic at is picking up bits of information that we find difficult to digest – like personalisation.'*

Miranda Wixon, Executive Director, Ceretas

*'SCIE isn't just for the professionals - it's about users and carers as well.'*

Sue Bott, Director, National Centre for Independent Living

## Modernising how we share and learn

SCIE has developed a range of interactive, online resources including Social Care TV and elearning materials that are being used in formal and informal training and development. We also managed a £12 million grant scheme, Get Connected, which has helped hundreds of providers to use technology more effectively.

## Supporting improvements in older people's care

SCIE developed the first joint guidelines for dementia health and social care services with NICE, and we manage the *Dementia Gateway* – a comprehensive web resource of tips, tools and activities on dementia care.



## Improving families' and children's services

The wellbeing of families and children remains a high priority for our society. As well as our work on child protection, we have developed joint guidelines on the wellbeing of looked-after children with NICE, and we are a core consortium member of C4EO.

## Understanding mental capacity

SCIE has developed a wide range of MCA materials, including guides, briefing and films. We run a series of training courses, and have seconded staff to work with care provider networks to help their members understand their responsibilities under the Mental Capacity Act 2005.



*'Social Care TV has been really helpful particularly for people who might be a carer in their own home and who don't get access to any training or knowledge.'*

Imelda Redmond, Chief Executive, Carers UK

*'One of the good things about the partnership between SCIE and NICE in producing quality standards for social care is that, together, we can help the NHS and social care better manage the interface between them.'*

Sir Andrew Dillon, Chief Executive, NICE

## **Bridging children's, families' and adults' services**

Our work on parental mental health and child welfare helps both adults' and children's services to take a family-focused approach to mental health. We are currently developing a guide to help manage the transition from children's to adults' mental health services.

## **Working in partnership**

People who use care services and their carers know what works to improve their lives. We combine their knowledge with formal research and practice. We are increasingly collaborating with partners such as NICE, the College of Occupational Therapists and the Office for Public Management to pool our skills and evidence and share good practice beyond the traditional care sector.

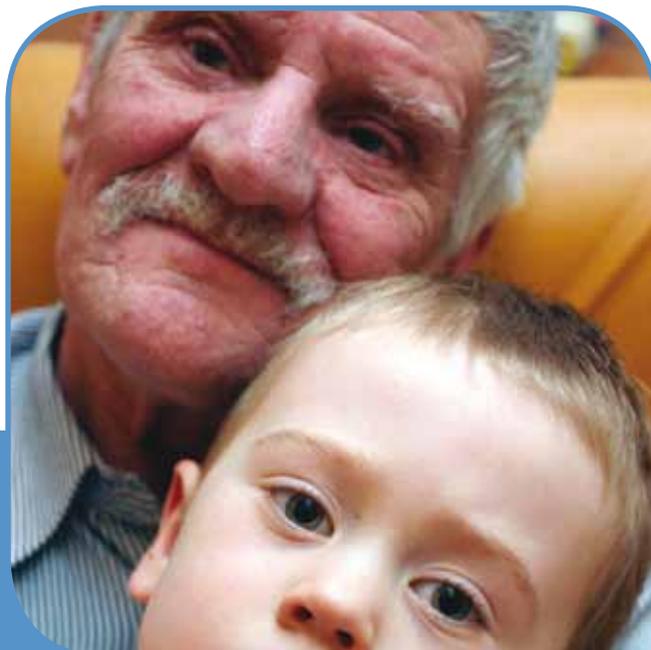
*'SCIE's Learning Together is a really important contribution to children's services.'*

Colin Green, Director – Children, Learning and Young People, Coventry City Council

## Looking ahead

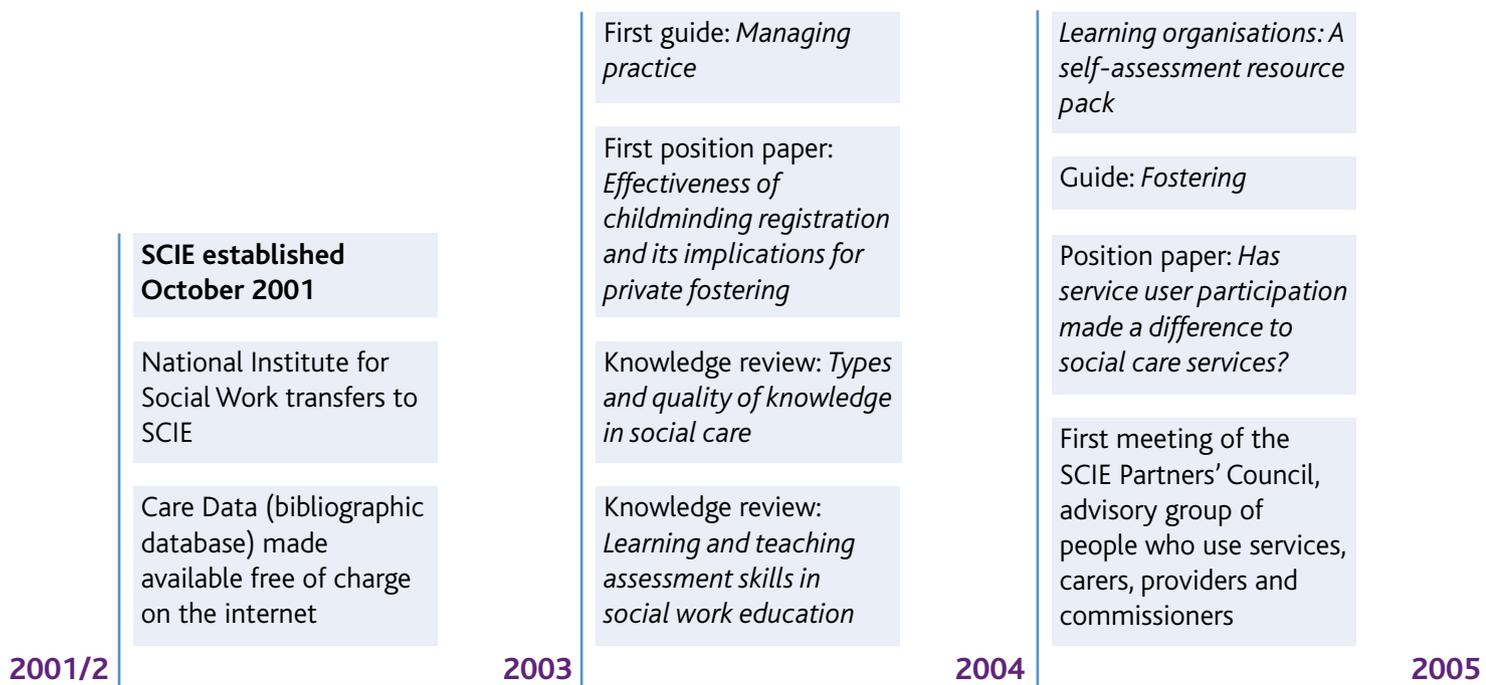
Our 10th anniversary comes at a challenging time. We understand and share the pressures that individuals, providers and commissioners are under, and we are absolutely committed to helping you to come through these tough times.

We will continue to deliver practical resources and support to enable you to deliver high-quality, effective care and support that deliver the outcomes that people need, and at a price that our society can afford. It is only through effective use of our collective resources – knowledge, skills, funding, staffing – that we can tackle the very real challenges that we face together.



# SCIE through the decade

Key milestones in SCIE's history from 2001 to 2011.



*'I can think of no other organisation nationally or internationally that manages to bridge the gap between research and hands-on practice so effectively.'*

Sean Holland, Chief Social Services Officer, DHSSPS, Northern Ireland



Social Care Online:  
Free online database  
to information and  
research

Guide: *Direct payments:  
answering frequently  
asked questions*

First SCIE social work  
student campaign

People Management  
website launched

NICE/SCIE guidelines:  
*Parent-training/  
education programmes  
in the management of  
children with conduct  
disorders*

NICE/SCIE guidelines:  
*Dementia: Supporting  
people with dementia  
and their carers in health  
and social care*

Race equality discussion  
papers

Guide: *Involving children  
and young people in  
developing social care*

Guide: *Dignity in care*

Guide: *Implementing  
the Carers (Equal  
Opportunities) Act 2004*

First elearning resource:  
*Mental health of older  
people*

Guide: *Community-  
based day activities and  
supports for people with  
learning disabilities*

Personalisation: a  
guide

Report: *Learning  
together to safeguard  
children: developing  
multi-agency systems  
approach for case  
reviews*

Guide: *The learning  
teaching and assess-  
ment of partnership work  
of partnership work  
social work educa*

Centre for Excellence  
and Outcomes  
(C4EO) establishe  
with SCIE as core  
partner responsibl  
Vulnerable Childre  
Safeguarding them  
and dissemination

2006

2007

2008

*'Commissioners need access to reliable information about the outcomes and cost-effectiveness of different types of care. SCIE provides us with that information.'*

7

Peter Hay, President, Association of Directors of Adult Social Services



2009

2010

2011

Social Care TV launched

SCIE asked to support establishing The College of Social Work

Mental Capacity Act resources and support programme

*Dementia Gateway*: web resource of practical tips, tools and activities

*Care Skillsbase*: online tool to assess and develop communication and number skills

Guide: *Commissioner's guide to developing and sustaining user-led organisations*

Get Connected support programme to help providers make best use of IT

*Good Practice Framework*: an online database of practice examples

Report: *Personalisation, productivity and efficiency*

*NICE/SCIE Public health guidance: Promoting the quality of life of looked-after children and young people*

Report: *Protecting adults at risk: London multi-agency policy and procedures to safeguard adults from abuse*

Training and Consultancy service launched

SCIE asked to host Think Local, Act Personal consortium and Dignity in Care Network

Briefing: *Social care and clinical commissioning for people with long-term conditions*

*'SCIE is a brilliant organisation for making us think, reflect and encourage those of us that work in children's services to learn from each other.'*

# SCIE Knowledge Award 2011

**SCIE is committed to improving the quality and use of knowledge in social care. To mark our anniversary, we decided to present an award to someone who has made an outstanding contribution to knowledge in social care. SCIE staff nominated award candidates and the SCIE Board selected the winner – Professor Jim Mansell.**

Jim Mansell is Emeritus Professor of Learning Disability in the Tizard Centre at the University of Kent and Professor in the School of Social Work and Social Policy at La Trobe University, Melbourne. He is a Fellow of the British Psychological Society, a chartered psychologist and a social science academic. In 1971, he established a student charity in Cardiff and set up a group home for young people with severe learning disabilities formerly living in long-stay hospital.

In 1983 he moved to Kent where he founded and then directed the Tizard Centre for many years, leading a large programme of research, consultancy and teaching in intellectual disability and community care. He has been a consultant, teacher and adviser to governmental and non-governmental organisations in Britain, the US, Australia and Europe.

He is a Trustee of the charity United Response, a Senior Fellow of the NIHR School for Social Care Research and has been a Commissioner for Social Care Inspection, a member of HM Government's Learning Disability Task Force and of the Independent Inquiry into Access to Healthcare for People with Learning Disabilities. His publications include the books *Active support* (2012), *Deinstitutionalisation and community living* (1996), *Severe learning disability and challenging behaviour* (1993) and *Developing staffed housing for people with mental handicaps* (1987).



*'Jim Mansell's person-centred approach chimes with SCIE's own values and we are delighted to acknowledge his outstanding contribution to knowledge in social care.'*

Allan Bowman, Chair, SCIE

Image of Jim Mansell by Nick Brawn  
Other images supplied by photofusionpictures.org and istockphoto.com

 @SCIE\_socialcare

 [www.facebook.com/socialcareinstitute](http://www.facebook.com/socialcareinstitute)

Social Care Institute for Excellence

Fifth floor,  
2–4 Cockspur Street,  
London SW1Y 5BH

Tel 020 7024 7650

Fax 020 7024 7651

[info@scie.org.uk](mailto:info@scie.org.uk)

[www.scie.org.uk](http://www.scie.org.uk)



CORP10TH  
November 2011

Registered charity no. 1092778  
Company registration no. 4289790