

# Getting to Know You

## What are 'open questions'?

'Open' questions start with question words like 'How', 'Where', 'When', 'Why', 'Who' and 'What'. 'Open' questions can help a person give you interesting information because they can't be answered with a simple 'no' or 'yes'. When using these questions, vary the question word because if you repeat the same one it can start to sound like an interrogation – especially if you are asking 'Why....?'.