

# Getting to Know You

## Live example – Overview

### Transcript

*(Phil and Kay sitting on sofa.)*

**Phil:** Hello. I'm Phil. This is my wife Kay. We've been married for nearly 26 years. I'm quadriplegic, which means I have a spinal cord injury level C56, in my neck, and which also means I'm about 80 per cent paralysed. And we are doing this one-page profile because we feel, because we feel it's important that people who use services, any kind of services, can give information on themselves and their care to the people providing that care.

This will be useful for us, in case something happened to Kay, and I needed to, to give information about my care, my needs, to somebody completely new.

**Kay:** The way it works is I'm going to be asking Phil questions about who he is, and how he feels about things, what's important to him and I'm going to be writing notes down about that and hopefully at the end of it we'll have enough information to create a one-page profile.