

Patient Charter – Privacy and Dignity

What can you expect as a Patient?

- ❖ Staff will introduce themselves and have clearly visible name badges.
- ❖ To be treated and cared for as an individual.
- ❖ To have your individual needs assessed and documented.
- ❖ To be protected from unwanted public view by appropriate use of curtains, screens, walls, clothes and covers.
- ❖ To be asked by which name and title you wish to be referred to as.
- ❖ To have significant news communicated to you in a private environment where possible.
- ❖ To have access to an interpreting service where required.