



Leading Practice

3.0 Putting people first

social care
institute for excellence



3.1 Common core principles to support self care

- Informed choices
- Effective communication and confidence
- Access to information
- Skills development
- Use of technology
- Support networks for care planning and evaluation
- Supported risk management

3.2 What does personalisation mean to people using services?

- Putting individuals at the centre
- Giving people more control over their lives
- Co-designing the support people need to live their lives the way they want to

3.3 Direct payments

- Introduced in 1997
- Gave people eligible for social care support the right to receive a cash payment in lieu of services
- DH guidance published in 2003 extended remit

3.4 in Control

- Pioneered work on self-directed support, resource allocation and individual budgets
- Focus on moving away from a model of local authority placements
- Focus on putting people at the centre, and in control of their lives
- Working across user groups, including children and families

3.5 Putting People First

- Set out the English government's vision for personalisation
- Financial support for transformation of local authorities' ability to deliver
- Implementation should be through real partnerships
- Should make maximum use of 'universal services'
- Online resources to implement change

Aiming High for Disabled Children

- Pilots of individual budgets for disabled children, young people and families