

Adult safeguarding for housing staff

14) Recognising the safeguarding role of housing staff

Transcript

Reflections from:

Renny Wodynska – Director of Supported Housing, Bournville Village Trust

Renny Wodynska – I think it is really important to be aware of serious case reviews. We have used the SCIE film for Steven Hoskins, as part of our training of staff because it shows very very clearly that the social housing provider had some key knowledge about the vulnerability of this gentleman, and the fact that that information wasn't used in pulling information together to then take a safeguarding referral forward.

We are also now using the serious case review findings for Gemma Hayter in Warwickshire which emerged recently in our refresher training this year because again the role of the social housing provider wasn't actually valued and the information that they had about this woman, and the people that were involved with her, wasn't actually taken up by the social care leads that were responsible for the safeguarding referral.

I think it's very very important that serious case review information is used in training – and that's training for the social housing provider but also for social care staff.