

Adult safeguarding for housing staff

15) Training and support for housing staff

Transcript

Reflections from:
Imogen Parry – Consultant

Imogen Parry – A safeguarding culture is sometimes absent from many housing organisations, with a lack of awareness about even what safeguarding is, or what housing providers responsibilities are.

This results in lack of training, so some housing staff have never had any training on safeguarding at all, and that means that they don't know how to spot the signs of abuse, they don't know to report their concerns about abuse, they may have misconceptions about needing to gather evidence, needing the tenants' permission - and of course these are misconceptions, these are not always true.