

In Depth Questionnaire

General

1. Do you think the Mental Capacity Act provides you with a legal framework to operate in?
2. Do you think the Act gives extra legal protection for your service user?
3. What is your overall view of the Act?
4. Do you find it easy to make decisions taking into account the best interests of the service user?
5. Does it help to make these decisions when the service user has been known to you before they lost Mental Capacity?

Staff and Training

6.) How many staff do you have?

7.) How many of your staff are trained to understand and act with the Mental Capacity Act?

8.) Do you believe they fully understand their own personal legal responsibilities within the Mental Capacity Act?

9.) Did you provide the training in house?

10.) Is the training that you require available and appropriate?

If no, what exactly is it they need?

MCA Assessment

10. Do you always document each assessment?

If not, why not?

If yes, do you use the paperwork from the NCA Assessment tool?

11. Would it be helpful for you to have information about the MCA and assessment to distribute to relatives and service users?

Functions of Daily Living

12. Do they think the tool kit has made the implementation of Mental Capacity Act easier?

13. Do your staffs refer to the functions of daily assessment living papers regularly?

14. Could this section of the manual be improved in any way?

15. Are the functions of daily living assessment received regularly?

Particular Decisions

16. Have you a process or procedure which staff can refer to in respect of when and if it is appropriate to carry out an assessment?

17. When a particular decision needs to be made do your staffs have access to the tool kit to enable them to make a decision appropriate to the circumstances?

19.) Have you had to make many particular decisions: Yes No

How many?

What did some of these decisions relate to?

Best Interests

20.) Do you and your staff understand the concept of 'best interests'?

21.) How do you think you are able to assess the best interests of individual service users?

22.) Do you regularly record when assessing capacity how decisions were made in the 'best interest' of the individual?

Any other comments: