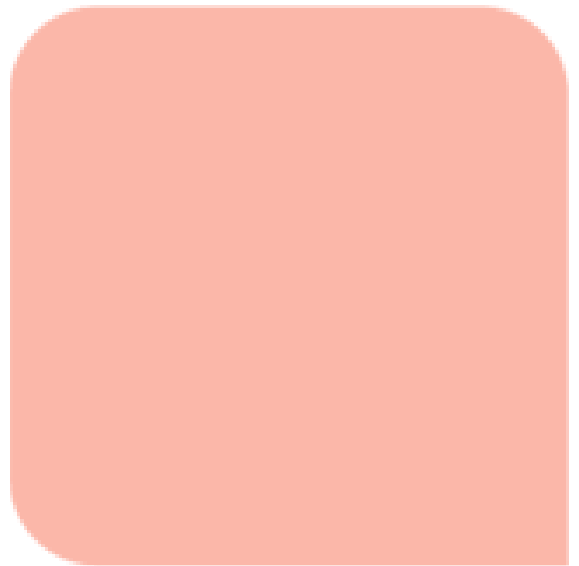


# Report 22: Current social care information providers and their products, services, specialisms and intended audience



The Social Care Institute for Excellence (SCIE) was established by Government in 2001 to improve social care services for adults and children in the United Kingdom.

We achieve this by identifying good practice and helping to embed it in everyday social care provision.

SCIE works to:

- disseminate knowledge-based good practice guidance
- involve service users, carers, practitioners, providers and policy makers in advancing and promoting good practice in social care
- enhance the skills and professionalism of social care workers through our tailored, targeted and user-friendly resources.

Angela Upton

First published in Great Britain in July 2009  
By the Social Care Institute for Excellence

© SCIE  
All rights reserved

Written by Angela Upton

ISBN

**This report is available in online**  
**[www.scie.org.uk](http://www.scie.org.uk)**

**Social Care Institute for Excellence**

Goldings House  
2 Hay's Lane  
London SE1 2H  
tel 020 7089 6840  
fax 020 7089 6841  
textphone 020 7089 6893  
[www.scie.org.uk](http://www.scie.org.uk)

**Contents**

1	Introduction	4
2	Scope	4
3	Method	4
4	Data	6
	4.1 Publishers: books and reports	6
	4.2 Publishers: audio/visual material	7
	4.3 Audience: books and reports	8
	4.4 Audience: audio/visual material	9
	4.5 Publication format: books and reports	9
	4.6 Subjects covered and who covers what: books and reports	11
	4.7 Subjects covered and who covers what: audio/visual material	12
5	Conclusion	13
	Appendix: Social care information publishers listed on Social Care Online	14

## 1 Introduction

The purpose of this report is to identify and map information provision within the sector in order to help users find their way round and see coverage at a glance.

The content of the report can also be used to identify gaps and overlaps in coverage between different social care information providers, and their subject specialisms.

## 2 Scope

The report focuses on the publishers of books, reports and audio/visual material that is included on Social Care Online (see [About Social Care Online](#) at [www.scie-socialcareonline.org.uk](http://www.scie-socialcareonline.org.uk) for content selection criteria) and excludes journal publishers as these have already been researched.

Other parameters that were considered when deciding whether to include a publisher were as follows:

- the publisher must still exist as at August 2008
- the publisher must publish in similar formats to SCIE (e.g. books, reports, audio/visual resources)
- the publisher must have a regular publishing programme
- the publisher must be UK based

Everything on Social Care Online by publishers falling into the above parameters is included, except for audio/visual material, which has only been collected comprehensively since 2005. Social Care Online was established in 1986.

Social Care Online was established in 1986, as the library catalogue of the National Institute for Social Work. In 1994 the growing catalogue (which includes articles as well as books and reports) was made available on CD-Rom as Caredata CD. In the late 1990's Caredata became the Electronic Library for Social Care (ELSC) and when SCIE took it over in 2001 the Department of Health funded free access to the database on the Web. The ELSC became Social Care Online in 2005.

## 3 Method

A list was generated of all the publishers on Social Care Online.

A spreadsheet was created with the following headings:

- organisation (publisher) name
- organisation type (academic, commercial, government, NHS, private sector, voluntary sector)
- subject areas covered
- audience (practitioners, researchers, users and carers, all)
- publication formats produced by the publishers (book, mixed, report)
- publications included on Social Care Online (number of items by each publisher on Social Care Online)

Organisations that were easily identified as belonging in the organisation types (academic, commercial, government, NHS, private sector, voluntary sector) were added to the spreadsheet and data under the above headings.

A further trawl of the list of publishers was undertaken to make sure all key UK organisations with a publishing programme had been included.

Publications with the Social Care Online format 'audio/visual material' were treated separately because this type of material has only been collected if it falls into the core subject areas of the database, and has only been collected comprehensively since 2005.

## 4 Data

### 4.1 Publishers: books and reports

A wide range of different types of publisher, with different publishing programmes produce social care literature. These have been broken down into the following sectors:

- academic
- commercial
- government
- members organisation
- NHS
- private
- voluntary

These are shown in the graph in figure 1 below.

Using these categories, 140 publishers were added to the spreadsheet. Of these 72 were voluntary sector organisations, 27 were commercial publishers, 27 were government organisations (including arms length bodies), 8 were academic organisations, 3 were from the private sector, 2 were members organisations and 1 was NHS based.

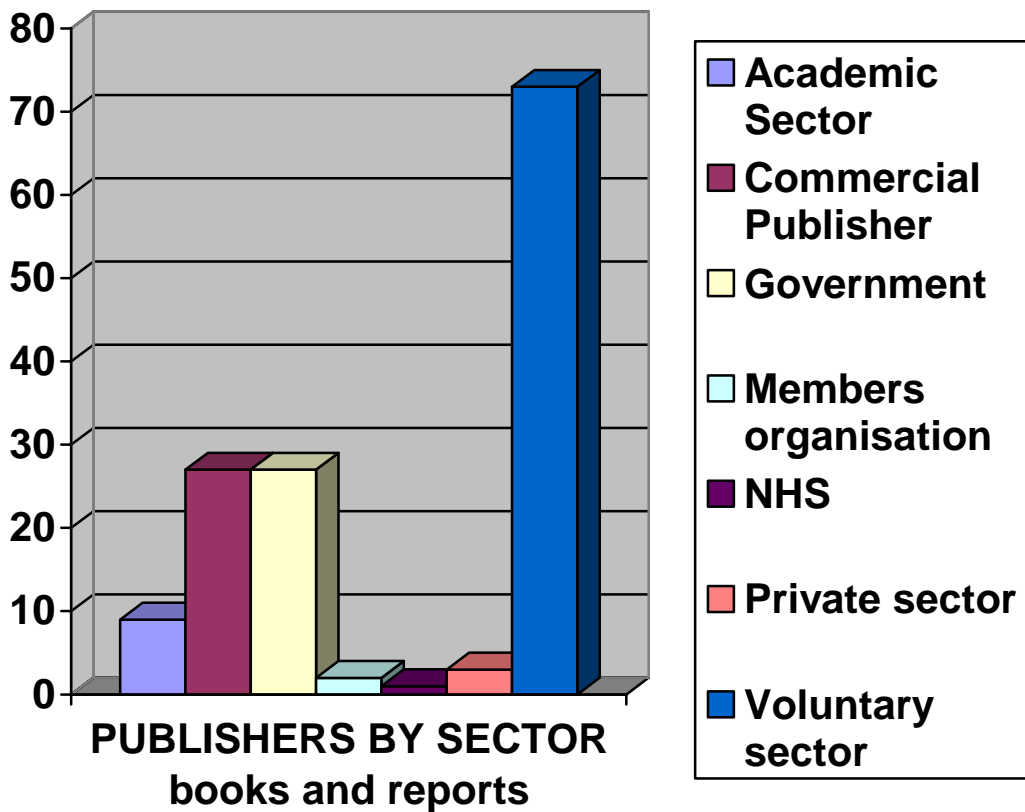


Figure 1

#### 4.2 Publishers: audio visual material

At the time of this report, Social Care Online contains listings for 126 publishers of audio/visual material. However, 96 of these only has one item on the database and have therefore been left off of the chart in figure 2. Many of these will publish one off items to support a project or campaign, or have a publishing programme that covers a wide range of topics not relevant to social care. Of the 30 remaining, the voluntary sector is once again the most prolific publisher, followed by the commercial sector and the government.

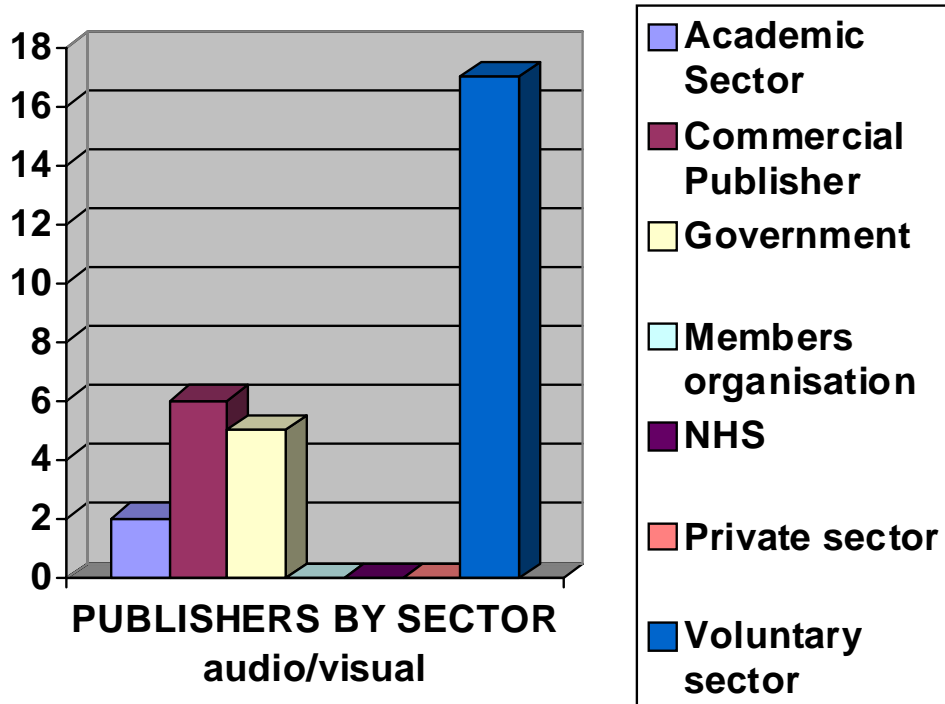


Figure 2

### 4.3 Audience: books and reports

The potential audience for social care literature includes practitioners, researchers, people who use services and their carers, students, and policy makers. Dividing the potential audiences into the broad categories: ‘all’, ‘practitioners’, ‘researchers’ and users and carers, 101 publishers aim their publications at a range of audiences and fall into the ‘all’ category, 130 aim them at practitioners, 78 at researchers, and 64 at people who use services and their carers (see figure 3).

### AUDIENCE

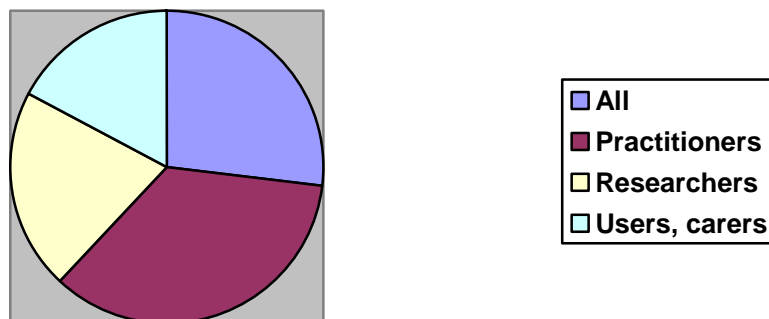


Figure 3

#### 4.4 Audience: audio/visual material

An analysis of the audience for audio visual material suggests that more material is aimed at people who use services and their carers, and far less at researchers, with practitioners broadly the same in number.

### AUDIENCE

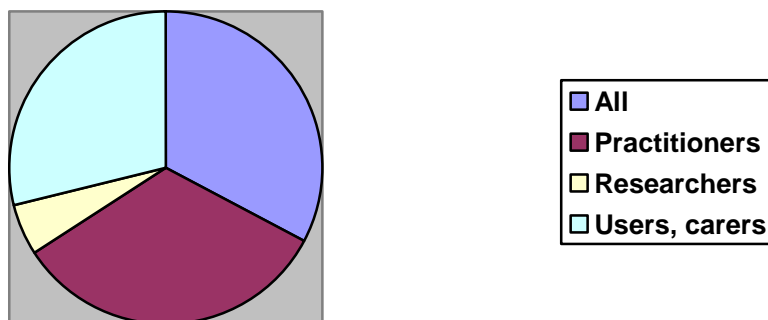


Figure 4

#### 4.5 Publication format: books and reports

The most prevalent format for publications is the report (reflecting the number of voluntary sector and government organisations producing literature). These are often free and increasingly published on the web only. This is followed by books, generally published by commercial organisations, and usually priced and available only in paper format. Some organisations publish both books and reports and fall into the 'mixed' category in figure 5, below.

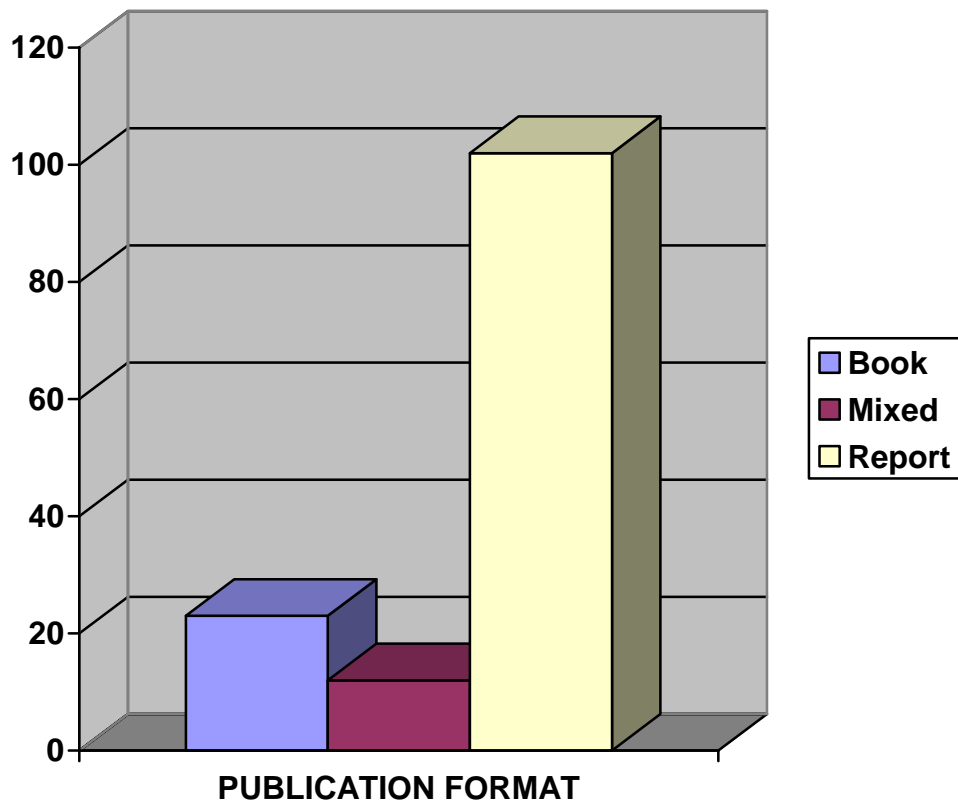


Figure 5

#### 4.6 Subjects covered and who covers what: books and reports

Many organisations, particularly in the voluntary sector, focus on one subject area (e.g. Age Concern, Sainsbury Centre for Mental Health). Others, particularly in the commercial and government sectors, cover the whole of social care. These have been included under the broad heading 'social welfare' in figure 6, below.

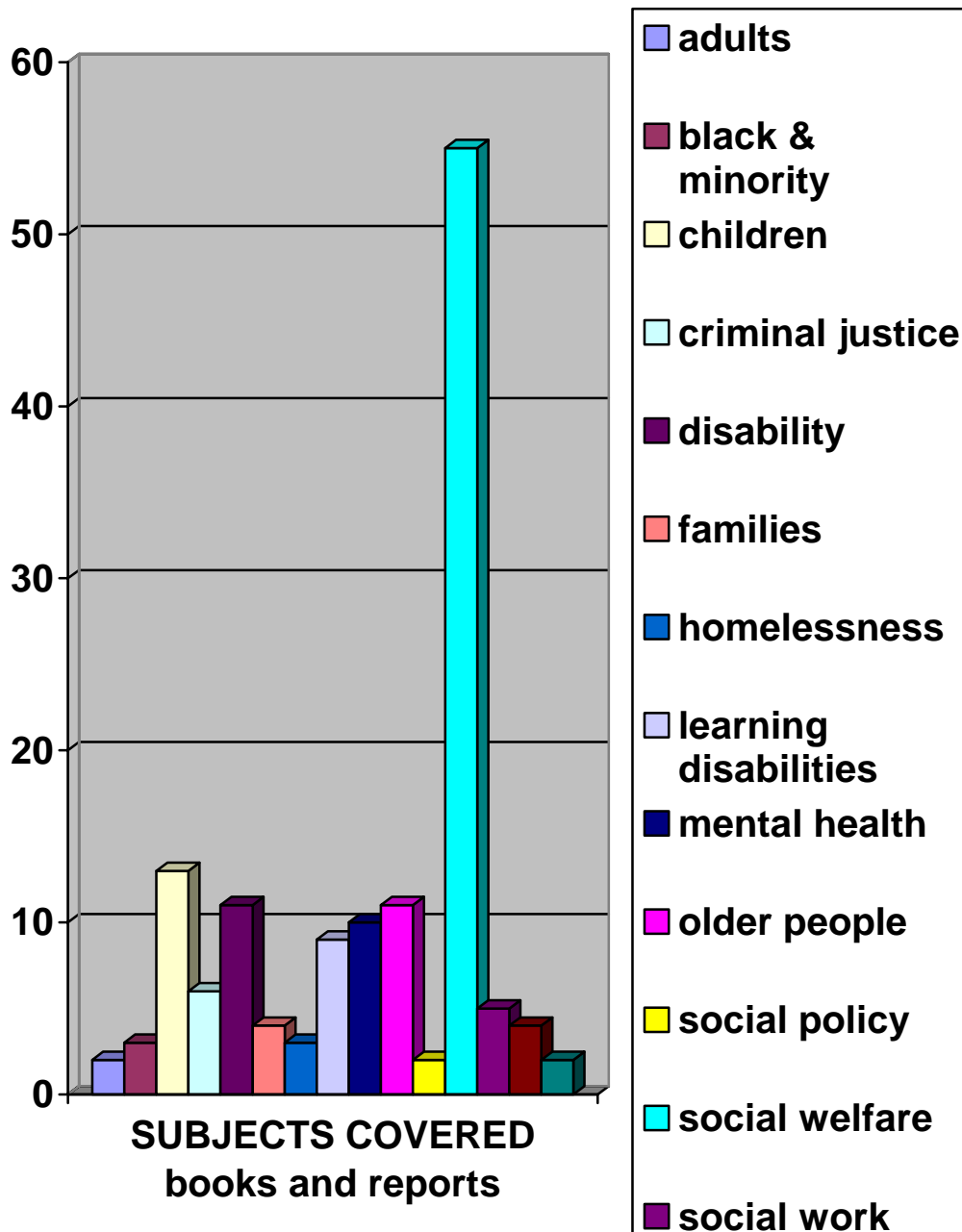


Figure 6

#### 4.7 Subjects covered and who covers what: audio/visual material

There are fewer subjects covered by audio/visual material. Other than social welfare; children, learning disabilities and mental health score highest (see figure 7 below).

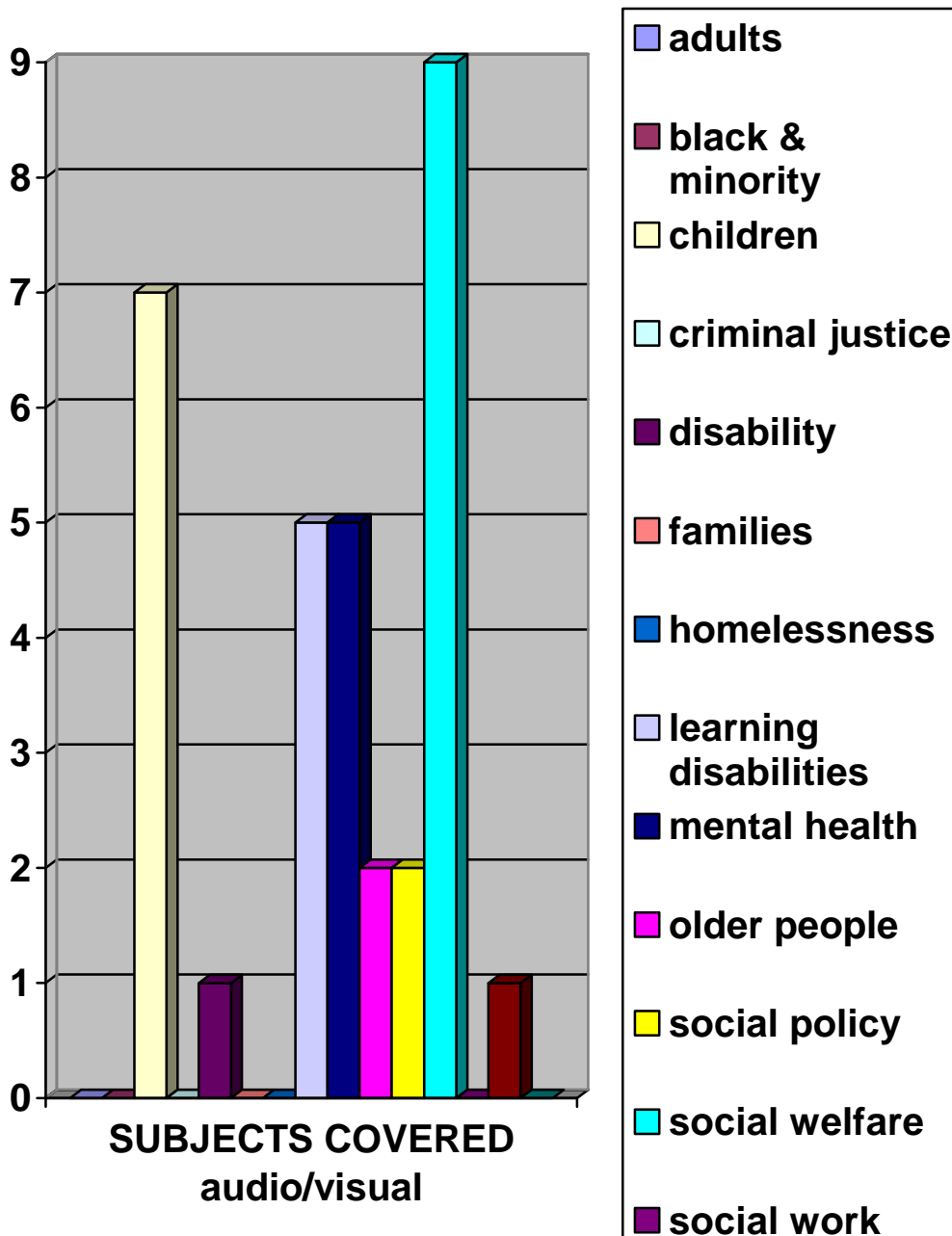


Figure 7

## 5 Conclusion

Social care publishing is increasingly prolific and the internet is contributing to this proliferation. Voluntary organisations with limited budgets are now able to publish easily and cheaply on the web. Government organisations and arms length bodies such as SCIE are doing the same, with an output of books and reports over the years equal to that of the commercial publishers. Seventy-three voluntary sector publishers are listed, more than double the number of commercial producers (27) or government publishers (27).

Almost all the organisations, even single subject ones such as Age Concern, BILD or the NSPCC have multi focused publishing programmes: they produce research publications, policy documents, practice guides, training packages, audio/visual material and user and carer focused information.

Many organisations cover a wide range of subject areas. Examples are commercial publishers such as Jessica Kingsley, Pavilion and Venture Press, and Government departments such as the Northern Ireland DHSSP or the Welsh Assembly Government, as well as organisations such as SCIE and the Audit Commission.

More organisations are producing audio visual material, including DVDs, e-learning packages, and video and audio and making these available via the web. NB this report has not covered the publishing outputs of local authorities, EU organisations, the United States and other countries, and journals publishers.

Information overload is coming from all sides in all formats, highlighting the importance of Social Care Online as a tool for finding carefully selected and indexed material in the desired format.

## Appendix: Social care information publishers listed on Social Care Online

### BOOKS, REPORTS

ORGANISATION NAME	ORGANISATION TYPE	SUBJECT AREAS	AUDIENCE	PUBLICATION FORMAT	Publications on SCO
Action on Elder Abuse	voluntary	older people	practitioners, users, carers researchers, practitioners,	report	15
Age Concern	voluntary	older people substance	users, carers researchers, practitioners,	report	342
Alcohol Concern	voluntary	misuse	users, carers researchers, practitioners,	report	40
Alzheimer's Society	voluntary	older people	users, carers	report	123
Anchor Trust	voluntary	older people	practitioners	report	39
ARK	academic	social welfare	researchers	report	3
Ashgate	commercial publisher	social welfare	researchers, practitioners	book	190
Audit Commission	government	social welfare	researchers, practitioners	report	455
Barnardo's	voluntary	children	practitioners, users, carers	report	166
Blackwell	commercial publisher	social welfare	researchers, practitioners	book	120
BMJ Publishing	commercial publisher	social welfare	researchers, practitioners	report	7
British Association for Adoption and Fostering	voluntary	children	researchers, practitioners, users, carers	report	127
British Association of Social Workers	members	social welfare	practitioners	book	196
British Institute of Learning Disabilities	voluntary	learning disabilities	researchers, practitioners	report	107
Calouste Gulbenkian Foundation	voluntary	social welfare	researchers, practitioners	report	16
Care and Repair	voluntary	older people	practitioners, users, carers	report	8

## KNOWLEDGE MANAGEMENT REPORT 22

Care Council for Wales	government	social work	practitioners, users, carers	report	25
Care Services Improvement Partnership	government	social welfare	practitioners, users, carers	report	147
Care Standards Inspectorate for Wales	government	social welfare	practitioners, users, carers	report	11
Carers UK	voluntary	social welfare	practitioners, users, carers	report	43
Centre for Policy on Ageing	voluntary	older people	researchers, practitioners	report	54
Centre for Policy Studies	voluntary	social welfare	researchers, practitioners researchers, practitioners,	report	6
Child Poverty Action Group	voluntary	children	users, carers	report	90
Childline	voluntary	children	practitioners, users, carers	report	23
Children's Society	voluntary	children	practitioners	report	145
Commission for Social Care Inspection	government	social welfare	practitioners, users, carers	report	303
Community Links	voluntary	social welfare	practitioners, users, carers	report	10
Counsel and Care	voluntary	older people	practitioners, users, carers researchers, practitioners,	report	80
Crisis	voluntary	homelessness	users, carers	report	20
Dartington Social Research Unit	academic	children	practitioners	report	30
Demos	voluntary	social welfare	researchers, practitioners	report	37
Department for Children Schools and Families	government	children	researchers, practitioners, users, carers	report	113
Department for Communities and Local Government	government	social welfare	users, carers	report	102
Department for Work and Pensions	government	adults	researchers, practitioners, users, carers	report	260
Department of Health	government	social welfare	users, carers	report	4,254
Disability Alliance	voluntary	disability	practitioners, users, carers	report	17

		substance	practitioners, users, carers		
DrugScope	voluntary	misuse		report	24
Elsevier	commercial publisher	social welfare	researchers, practitioners	book	4
ERoSH	voluntary	older people	practitioners	report	9
European Centre for Social Welfare Policy and Research	voluntary	social welfare	researchers, practitioners	report	20
European Commission	government	social welfare	researchers, practitioners	report	17
Family and Parenting Institute	voluntary	families	practitioners, users, carers	report	21
			researchers, practitioners		
Family Policy Studies Centre	voluntary	families		report	93
			researchers, practitioners, users, carers		
Family Rights Group	voluntary	families		report	51
Family Welfare Association	voluntary	families	practitioners, users, carers	report	15
Foundation for People with Learning Disabilities	voluntary	learning disabilities	practitioners		
				report	50
			researchers, practitioners, users, carers		
Free Association Books	commercial publisher	social welfare		book	14
General Social Care Council	government	social work	practitioners	report	26
			researchers, practitioners, users, carers		
Guilford Press	commercial publisher	mental health		book	60
Hawker	commercial publisher	social welfare	researchers, practitioners	book	17
Headway	voluntary	social welfare	practitioners, users, carers	report	10
			researchers, practitioners, users, carers		
Help the Aged	voluntary	older people		report	123
			researchers, practitioners, users, carers		
Home Office	government	criminal justice		report	488
			practitioners, users, carers		
Homeless Link	voluntary	homelessness		report	26
Housing Corporation	government	social welfare	practitioners	report	61
In Control	voluntary	learning	researchers, practitioners,	report	8

## KNOWLEDGE MANAGEMENT REPORT 22

		disabilities	users, carers		
Institute for Public Policy Research	voluntary	social welfare	researchers, practitioners	book, report	115
Institute of Child Care Research	academic	children	researchers	report	17
Institute of Psychiatry	academic	mental health	researchers	report	8
Integrated Care Network	government	social welfare	practitioners	report	27
			researchers, practitioners,		
Jessica Kingsley	commercial publisher	social welfare	users, carers	book	755
John Wiley	commercial publisher	social welfare	researchers, practitioners	book	194
			researchers, practitioners		
Joseph Rowntree Foundation	voluntary	social welfare		book, report	1238
Karnac Books	commercial publisher	mental health	practitioners	book	3
			researchers, practitioners		
King's Fund	voluntary	social welfare		book, report	233
KPMG	private sector	social welfare	practitioners	report	4
Learning Matters	commercial publisher	social work	practitioners	book	30
Leonard Cheshire	voluntary	disability	practitioners, users, carers	report	17
Longman	commercial publisher	social welfare	practitioners	book	121
Macmillan	commercial publisher	social welfare	researchers, practitioners	book	389
		learning	practitioners, users, carers		
MENCAP	voluntary	disabilities		book, report	64
Mental Health Foundation	voluntary	mental health	practitioners	report	124
Mental Health Media	voluntary	mental health	practitioners	book, report	9
			researchers, practitioners,		
MIND	voluntary	mental health	users, carers	report	124
			researchers, practitioners,		
Ministry of Justice	government	criminal justice	users, carers	report	34
			researchers, practitioners,		
Multiple Sclerosis Society	voluntary	disability	users, carers	book, report	18
National Association for the	voluntary	criminal justice	practitioners, users, carers	report	80

Care and Resettlement of Offenders					
National Association of Probation Officers	members	criminal justice	practitioners	book	14
National Autistic Society	voluntary	learning disabilities	researchers, practitioners, users, carers	book, report	49
National Centre for Independent Living	voluntary	disability	researchers, practitioners, users, carers	report	6
National Children's Bureau	voluntary	children learning disabilities	practitioners researchers, practitioners	book, report	276
National Development Team	government	disabilities		report	39
National Institute for Mental Health In England	government	mental health	researchers, practitioners	report	67
National Society for the Prevention of Cruelty to Children	voluntary	children	researchers, practitioners, users, carers	book, report	117
National Treatment Agency for Substance Misuse	NHS	substance misuse	practitioners	report	52
National Youth Agency	voluntary	young people	practitioners	report	34
NCH	voluntary	children	researchers, practitioners	book, report	15
Northern Ireland Assembly	government	social welfare	researchers, practitioners, users, carers	report	12
Northern Ireland Department of Health, Social Services and Public Safety	government	social welfare	researchers, practitioners, users, carers	report	220
Northern Ireland Office of the First Minister and Deputy First Minister	government	social welfare	researchers, practitioners	report	4
Northern Ireland Social Care	government	social work	practitioners, users, carers	report	31

## KNOWLEDGE MANAGEMENT REPORT 22

Council					
Office for Disability Issues	government	disability	practitioners, users, carers	report	19
Office for Economic Co-operation and Development	government	social policy	researchers, practitioners	report	41
Office for Public Management	voluntary	social welfare	practitioners	report	42
Open University Press	commercial publisher	social welfare	researchers, practitioners	book	282
Oxford University Press	commercial publisher	social welfare	researchers, practitioners	book	138
Palgrave	commercial publisher	social welfare	researchers, practitioners	book	184
Parkinson's Disease Society	voluntary	disability	practitioners, users, carers	report	8
Pavilion Publishing	commercial publisher	social welfare	practitioners	book	133
		learning	practitioners, users, carers		
People First	voluntary	disabilities		report	10
Personal Social Services			researchers		
Research Unit	academic	social work		report	164
Policy Press	commercial publisher	social policy	researchers, practitioners	book	397
Pricewaterhousecoopers	private sector	social welfare	practitioners	report	6
		black and minority ethnic	researchers, practitioners		
Race Equality Foundation	voluntary	people		report	55
		black and minority ethnic	researchers, practitioners, users, carers		
Refugee Council	voluntary	people		report	22
Relatives and Residents Association			practitioners, users, carers		
Research in Practice for Adults	voluntary	older people		report	5
RNIB	voluntary	adults	researchers, practitioners	report	12
RNID	voluntary	disability	practitioners, users, carers	report	51
Routledge	commercial publisher	disability	practitioners, users, carers	report	11
Royal Association for Disability and Rehabilitation	commercial publisher	social welfare	researchers, practitioners	book	675
	voluntary	disability	researchers, practitioners	report	22

Royal College of Psychiatrists	academic	mental health black and minority ethnic people	researchers	report	46
Runnymede Trust	voluntary		researchers	report	57
Russell House	commercial publisher	social welfare	practitioners	book	177
Sainsbury Centre for Mental Health	voluntary	mental health	researchers, practitioners	report	123
Save the Children	voluntary	children	practitioners, users, carers researchers, practitioners, users, carers	report	155
SCOPE	voluntary	disability	researchers, practitioners, users, carers	report	45
Shelter	voluntary	homelessness	users, carers	report	110
Skills for Care	government	social welfare	practitioners	report	52
Social Care Association	voluntary	social welfare	researchers, practitioners	book, report	95
Social Care Institute for Excellence	government	social welfare	researchers, practitioners, users, carers	report	150
Social Policy Association	voluntary	social welfare	researchers, practitioners	report	11
Social Services Improvement Agency	government	social welfare	practitioners	report	11
Social Services Research Group	voluntary	social welfare	researchers, practitioners, users, carers	report	14
Thomas Coram Research Unit	academic	children	researchers	report	23
Thomas Pocklington Trust	voluntary	disability learning	practitioners, users, carers researchers	report	31
Tizard Centre	academic	disabilities		report	5
Trust for the Study of Adolescence	voluntary	young people	practitioners, users, carers	report	33
Tunstall Telecom	private sector	social welfare substance misuse	practitioners	report	1
Turning Point	voluntary		practitioners, users, carers	report	22

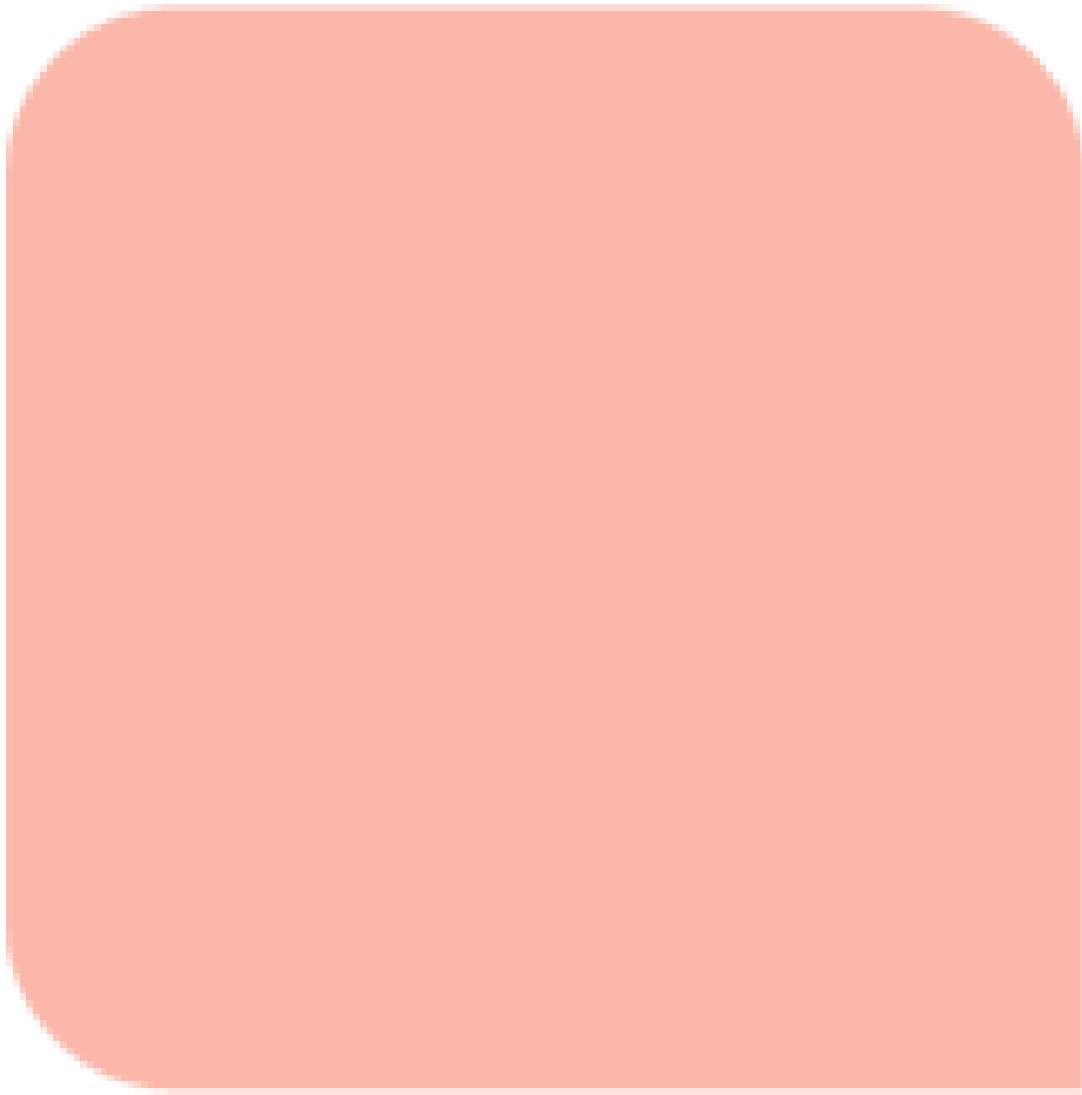
University of the West of England Faculty of Health and Social Care	academic	social welfare learning	researchers	report	5
Values into Action	voluntary	disabilities	researchers, practitioners, users, carers	report	33
Venture Press	commercial publisher	social welfare	practitioners	book	83
Waterside Press	commercial publisher	criminal justice	researchers, practitioners	book	19
Welsh Assembly Government	government	social welfare	practitioners, users, carers	report	170
Whiting and Birch	commercial publisher	social welfare	practitioners	book	53
Wiley	commercial publisher	social welfare	researchers, practitioners	book	194
Willan	commercial publisher	criminal justice	researchers	book	42
Winslow	commercial publisher	social welfare	practitioners	book	24
Zito Trust	voluntary	mental health		report	4

**AUDIO/VISUAL MATERIAL**

Barnardo's	voluntary	children	researchers, practitioners, users, carers		7
British Agencies for Adoption and Fostering	voluntary	children	practitioners, users, carers		3
British Institute of Learning Disabilities	voluntary	learning disabilities	practitioners, users, carers		4
BVS	commercial publisher	social welfare	practitioners		27
Challenging Behaviour Foundation	voluntary	learning disabilities	practitioners, users, carers		3
Consult Carr-Gomm	commercial publisher	social welfare	practitioners		5
Dementia Services Information and Development Centre	government	older people	practitioners		2
Department of Health	government	social welfare	practitioners		5
Disability Rights Commission	government	disability	practitioners		3
Down Syndrome Educational	voluntary	learning	practitioners, users, carers		3

Trust		disabilities substance		
Home Office	government	misuse	practitioners, users, carers	2
Jessica Kingsley	commercial publisher	social welfare	practitioners, users, carers	4
Leeds Animation Workshop	voluntary	children	practitioners, users, carers	6
Mental Health Foundation	voluntary	mental health	practitioners, users, carers	2
Mental Health Media	commercial publisher	mental health	practitioners, users, carers	2
MIND	voluntary	mental health	practitioners, users, carers	4
Nam	voluntary	social welfare	practitioners, users, carers	4
National Autistic Society	voluntary	children	practitioners, users, carers	4
National Society for the Prevention of Cruelty to Children	voluntary	children	practitioners, users, carers	4
Pavilion	commercial publisher	social welfare	practitioners	16
Research in Practice	academic	social welfare	researchers, practitioners	13
Royal College of Psychiatrists	voluntary	mental health	researchers, practitioners	2
Shared Care Network	voluntary	children	practitioners, users, carers	2
Shelter	voluntary	social welfare	practitioners, users, carers	2
Silva Productions	commercial publisher	social welfare	practitioners, users, carers	2
Skills for Care	government	social welfare learning	practitioners	2
Speakup Self Advocacy	voluntary	disabilities	practitioners, users, carers	18
The Kosh	voluntary	social welfare	practitioners, users, carers	2
Trust for the Study of Adolescence	voluntary	children	practitioners, users, carers	4
University of Sterling Dementia Services Development Centre	academic	older people learning	researchers, practitioners	2
Values into Action	voluntary	disabilities	practitioners, users, carers	3
Working to Recovery	commercial publisher	mental health	practitioners, users, carers	3

July 2009



Social Care Institute for Excellence  
Goldings House  
2 Hay's Lane  
London SE1 2HB  
tel 020 7089 6840  
fax 020 7089 6841  
textphone 020 7089 6893  
[www.scie.org.uk](http://www.scie.org.uk)

Registered charity no. 1092778  
Company registration no. 4289790