Logic model for integrated care

Enablers

- Collaborative leadership and shared governance
- People and communities as partners
- Population approaches
- Integrated workforce
- Digital records, data, and shared information
- Joint commissioning and integrated resource allocation
- Sustainable care provider market

Activities

- Prevention and independence support services
- Multidisciplinary teams
- Joint assessment and care planning
- Community-based integrated services
- Care and support in a crisis
- Safe and timely transitions of care
- Integrated carer support

Specific outputs and shared outcomes to be determined locally

Outcomes

People's experience

- My care and support help me to live the life I want to the best of my ability and to remain a contributing member of my community.
- I am as involved in discussions and decisions about my care, support and treatment as I want to be. I have the information, and support to use it, that I need to make decisions and choices about my care and support.
- When I move between services or care settings, there is a plan in place for what happens next.
- Carers report they feel supported and have a good quality of life.

Services

- The integrated care delivery model is proactive in identifying and addressing care needs as well as responsive to urgent needs, with more services provided in primary and community care settings.
- Professionals work collaboratively to coordinate care through ready access to shared user records, joint care management protocols and agreed integrated care pathways.
- Integrated teams are readily able to access joint resources to meet the needs of service users.
- Transfers of care between care settings are readily managed without delays.

System

- Integrated care promotes efficiency by providing best value services in the right setting, eliminating service duplication, improving services user flow and reducing delays.
- Integrated care shifts service capacity and resources from higher cost hospital settings to community settings.
- The system enables personalisation by supporting personal budgets and integrated commissioning where appropriate.

Impact

- Improved population health and wellbeing
- Reduced inequalities in outcomes, experience and access
- Enhanced productivity and value for money
- Greater social and economic development