

social care institute for excellence

## Common risks/challenges in projects related to: Community and community networks

Accelerated Reform Fund (ARF) online learning workshop - July 2024

### Today's workshop will....



Present the key risks and challenges identified for all ARF projects related to developing Community Networks

Facilitate shared learning amongst attendees on how to address / deal with those risks and challenges

Provide information on existing tools, examples, guidance to address the identified risks and challenges

### Before we start...

## Introductory video to the ARF

<u>Accelerating</u> <u>Reform Fund</u> <u>programme - SCIE</u>

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#### **Accelerating Reform Fund**

The Department for Health and Social Care (DHSC) has launched a £42.6 million Accelerating Reform Fund (ARF) to boost the quality and accessibility of adult social care by supporting innovation and scaling, and kickstarting a change in services to support unpaid carers.

Last updated: 24 April 2024

About the fund	Our involvement	What's next	News	FAQs	Contact

#### About the fund

The Accelerating Reform Fund (ARF) focuses on embedding and scaling approaches to transform care and support including for unpaid carers, who play such a vital, selfless role in our society. This will accelerate progress towards the government's social care vision where people have choice, control and support to live independent lives, and where care and support is of outstanding quality and is provided in a fair, accessible way.

Local authorities have registered their interest with the DHSC, in partnership with others, in their integrated care systems, to fund local innovation projects. They are expected to work collaboratively with others such as the NHS, care providers, voluntary and community sector groups, including unpaid carers. The ARF is supporting at least two projects per region, one of which will focus on unpaid carers, and consider co-production with both care recipients and unpaid carers, ensuring they are inclusive of local diverse needs.





What do we mean by Community and community networks

> These projects aim to strengthen community ties and networks by promoting social inclusion, fostering community engagement, and developing local resources and support networks to enhance the well-being of individuals and caregivers within the community. They may be working with carers, the cared for person or both.



Target investing to community-rooted organisations to support activity that connects people who draw on social care to hyperlocal information, advice and support

Implement a digital solution and supporting infrastructure that connects residents with local personal assistants and microproviders to enable them to continue living independently

Use social prescribing to expand support to people accessing secondary care community services

Develop a new 'responsive' night service enabled by digital tools to give people more choice and control than traditional night services

### Key risks and challenges identified



# 1. Procurement and commissioning

Projects face challenges in relation to timescales of commissioning services required to ensure success within the given timeframe.

### 2. Resources

Nearly all projects raised concerns of managing resource and the potential increase to demand when desired impact was attained.

Some projects spoke of the challenges of integrating the demand within current services. Others spoke of the level of service support available to meet the potential demand.

### Key risks and challenges identified



# 3. Developing digital resources

The most common concern was around the actual development of and ability to access digital resources. Accessibility, digital literacy and recognition of digital poverty where key themes to emerge.

Nervousness and apprehension about utilising digital resources was also evident.

### 4. Co-production

Co-production was clearly defined in some projects but appeared to be a challenge for some or had not been defined at that stage of the project.

Some had clearly defined partnership engagement and were utilising historical co-production engagement to support the ARF project.

### Key risks and challenges identified



# 5. Embedding culture change

Most of your projects had an element of concern about the ability to illicit a change in practice and embed into practice, while stakeholders and staff are already facing significant challenges.

Further concerns raised were around embedding a new approach into business as usual

# 6. Project progression

Some projects reflected concerns about establishing realistic action plans, monitoring and measuring impact evaluation purposes.

## Mitigations, management of those risks /challenges identified



- Challenge misconception of the use of digital resource with use of case studies and success stories from real users
- Provide training and resource for digital literacy training programs to encourage confidence
- Utilising existing locality arrangements and strengths-mapping to find additional untapped resource
- Align ARF proposals with existing strategies and workplans and link them to accessing key resources in each organisation



Mitigations, management of those risks /challenges identified



- Remind stakeholders of the importance of engaging at all stages and encourage adoption of use of new ways of working
- Build robust governance structures which can continue beyond scope of ARF
- Use of templates to ensure the development and implementation of protocols which can be aligned and adapted to ensure consistency







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**SCIE** – We will send a survey to understand what has gone well and what we can do better

Ipsos - Ipsos will be conducting surveys and interviews with relevant stakeholders to evaluate the programme's processes and emerging impacts.

The slides, key message and identified tools will be uploaded to SCIE's website



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## Thank you For more information please visit <u>www.scie.org.uk</u> (ARF) or email <u>innovation@scie.org.uk</u>



