

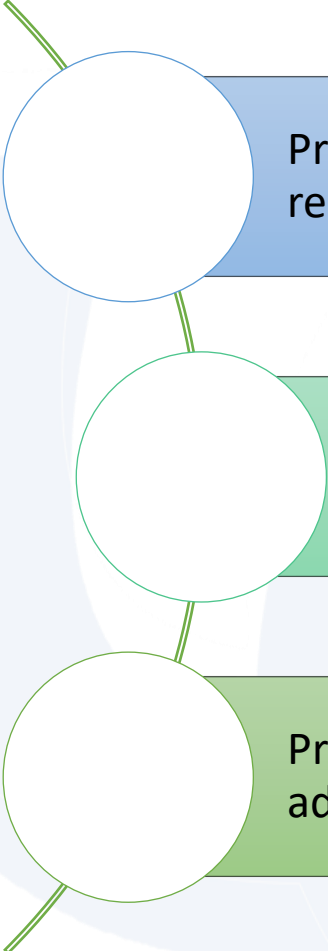


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Common risks/challenges in projects related to: Hospital Discharge

Accelerated Reform Fund (ARF)
online learning workshop - July 2024

Today's workshop will....



Present the key risks and challenges identified for all ARF projects related to Hospital Discharge

Facilitate shared learning amongst attendees on how to address / deal with those risks and challenges

Provide information on existing tools, examples, guidance to address the identified risks and challenges

Before we start...

Introductory video to the ARF

Accelerating Reform Fund programme - SCIE

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Accelerating Reform Fund

The Department for Health and Social Care (DHSC) has launched a £42.6 million Accelerating Reform Fund (ARF) to boost the quality and accessibility of adult social care by supporting innovation and scaling, and kickstarting a change in services to support unpaid carers.

Last updated: 24 April 2024

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About the fund

The Accelerating Reform Fund (ARF) focuses on embedding and scaling approaches to transform care and support including for unpaid carers, who play such a vital, selfless role in our society. This will accelerate progress towards the government's social care vision where people have choice, control and support to live independent lives, and where care and support is of outstanding quality and is provided in a fair, accessible way.

Local authorities have registered their interest with the DHSC, in partnership with others, in their integrated care systems, to fund local innovation projects. They are expected to work collaboratively with others such as the NHS, care providers, voluntary and community sector groups, including unpaid carers. The ARF is supporting at least two projects per region, one of which will focus on unpaid carers, and consider co-production with both care recipients and unpaid carers, ensuring they are inclusive of local diverse needs.



What do we mean by Hospital Discharge?

Initiatives under this theme involve projects aimed at improving the transition of individuals from hospital settings back to their homes or community environments, ensuring a smooth and effective discharge process with appropriate support services in place. They may be working with carers, the cared for person or both of them.

Here are some project examples...

Improve early identification of carers during hospital admission

Identify and help unpaid carers access the right information, advice and guidance and support to enable the safe, timely discharge of patients to their homes

Build on local approaches to HomeFirst to take forward preventative offers in an evidenced-based way and focusing in on where to intervene earlier

Develop digital directories of services and pilot micropayments for social prescribers

Increase the capacity of hospital carers lounges to ensure carers are offered more support post-discharge

1. Carers

The common concerns across your projects were

- Being able to identify new carers
- Being able to provide a consistent offer to carers across the different localities
- Being able to manage the potential increase in demand
- Ensuring consistency of process across different hospitals

2. Resources

Nearly all projects raised concerns of managing resource and the potential increase to demand if significant carers were identified.

Some projects spoke of the challenges of integrating the demand within current services. Others spoke of the level of service support available to meet the potential demand.

3. Developing digital resources

The most common concern was around the actual development of digital resources which are accessible and effective in supporting carers and the hospital discharge process. Most projects focused on utilising digital resources and a major challenge identified is around digital literacy of the community, and digital poverty.

4. Co-production

Co-production was clearly defined in some projects but appeared to be a challenge for some or had not been defined at that stage of the project.

Some had clearly defined partnership engagement and were utilising historical co-production engagement to support the ARF project.

5. Embedding culture change

Most of your projects had an element of concern about the ability to illicit a change in practice and embed into practice, while stakeholders and staff are already facing significant changes.

Further concerns raised were around embedding a new approach into business as usual

6. Project progression

Some projects reflected concerns about establishing realistic action plans and measures for evaluation purposes.

Mitigations, management of those risks

/challenges identified

- Increase presence within the community (e.g. stands at supermarkets/social media)
- Highlight and encourage targeted awareness campaigns to educate carers on what it means to be a carer
- Challenge misconception of the use of digital resource with use of case studies and success stories from real users
- Provide training and resource for digital literacy training programs

What else?



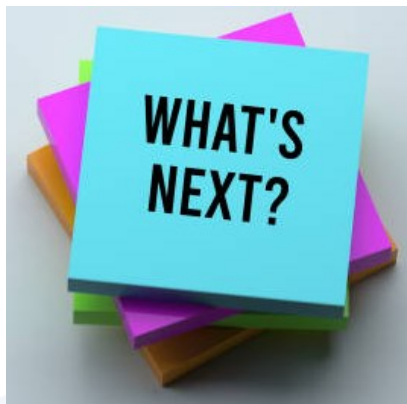
Mitigations, management of those risks

/challenges identified

- Remind stakeholders of the importance of engaging at all stages and encourage adoption of use of new ways of working
- Build robust governance structures which can continue beyond scope of ARF
- Use of templates to ensure the development and implementation of protocols which can be aligned and adapted to ensure consistency

What else?





innovation@scie.org.uk

SCIE – We will send a survey to understand what has gone well and what we can do better

arfevaluation@ipsosresearch.com

Ipsos - Ipsos will be conducting surveys and interviews with relevant stakeholders to evaluate the programme's processes and emerging impacts.

The slides, key message and identified tools will be uploaded to SCIE's website



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Thank you

For more information please visit

www.scie.org.uk (ARF) or email

innovation@scie.org.uk

www.scie.org.uk

