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Maintaining Service Directories, Self-Help Tools and IAG pages

Accelerated Reform Fund (ARF)
Online learning workshop - July 2024

Before we start...

Introductory video to the ARF

Accelerating Reform Fund programme - SCIE

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Accelerating Reform Fund

The Department for Health and Social Care (DHSC) has launched a £42.6 million Accelerating Reform Fund (ARF) to boost the quality and accessibility of adult social care by supporting innovation and scaling, and kickstarting a change in services to support unpaid carers.


Last updated: 24 April 2024

About the fundOur involvementWhat's nextNewsFAQsContact

About the fund

The Accelerating Reform Fund (ARF) focuses on embedding and scaling approaches to transform care and support including for unpaid carers, who play such a vital, selfless role in our society. This will accelerate progress towards the government's social care vision where people have choice, control and support to live independent lives, and where care and support is of outstanding quality and is provided in a fair, accessible way.

Local authorities have registered their interest with the DHSC, in partnership with others, in their integrated care systems, to fund local innovation projects. They are expected to work collaboratively with others such as the NHS, care providers, voluntary and community sector groups, including unpaid carers. The ARF is supporting at least two projects per region, one of which will focus on unpaid carers, and consider co-production with both care recipients and unpaid carers, ensuring they are inclusive of local diverse needs.



Understanding Service Directories, Self-Help Tools, and Information, Advice, and Guidance (IAG)

Service Directories

- Platforms that provide information on services available and how and where to access them.

Information, Advice, and Guidance (IAG)?

- Communication of knowledge and facts regarding care and support. Helping a person to identify choices and/or providing an opinion or recommendation regarding a course of action in relation to care and support

Self-Help Tools

- Resources designed to empower individuals to address their needs independently without direct professional intervention.

Example of ARF Projects

Real-time directory of advice, local services, events, health advice, and tools (Bridgit Platform).

User-friendly and inclusive digital directory for community assets (Digital Directories of Services).

Health monitoring tools for continuous post-discharge care (Acticheck Wearable Technology, Wearable Technology Integrated with Telehealth Services, Assistive Technology Devices).

Online infrastructure providing self-help resources, digital campaigns, and education for unpaid carers (Mobilise Platform).

Offering strategies for managing anxiety and 24/7 support (Personalized App for Well-Being Management).

Breakout Groups

Discuss examples from your projects that require you to consider integration, data sharing, and regular system updates:

- a) What challenges might you face?
- b) How would you overcome them?



30 Mins

Mind- Information and Support Hub

Mind, a leading mental health charity, provides an extensive online information hub.

Support for ARF Projects

- ❖ Mind's strategies for maintaining accurate and up-to-date information can be applied to ARF projects to ensure the reliability of service directories and self-help tools.

[Link](#)

NHS UK

The NHS website provides a comprehensive service directory, self-help tools, and IAG resources for health and social care.

Support for ARF Projects

- ❖ NHS UK's integration with local services and regular updates are practices that can be implemented in ARF projects to ensure up-to-date and locally relevant IAG resources.

[Link](#)

Examples of Similar Initiatives, Tools, Guidance

SilverCloud- Online Mental Health Platform

- ❖ Provides online mental health support through CBT programs.

Support for ARF Projects

- ❖ SilverCloud's integration with NHS services and user feedback mechanisms can guide ARF projects in maintaining effective and up-to-date self-help tools.

[Link](#)

GoodSAM: Emergency Response Platform

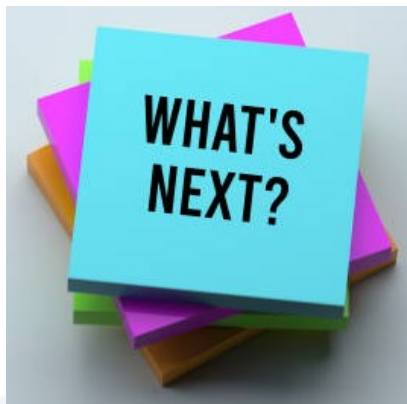
- ❖ Connects trained volunteers with nearby emergencies via a mobile app.



Support for ARF Projects

- ❖ GoodSAM's use of real-time technology and continuous improvement strategies can be adapted to ARF projects to maintain timely and effective service directories and emergency response tools.

[Link](#)



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SCIE – We will send a survey to understand what has gone well and what we can do better

arfevaluation@ipsosresearch.com

Ipsos - Ipsos will be conducting surveys and interviews with relevant stakeholders to evaluate the programme's processes and emerging impacts.

The slides, key message and identified tools will be uploaded to SCIE's website



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Thank you

For more information please visit

www.scie.org.uk (ARF) or email

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YouTube