

Department of Health and Social Care – Accelerating Reform Fund Programme

NWL ARF Consortium

Worcestershire ARF Consortium



social care
institute for excellence

#COPROWEEK2025

INNOVATION THROUGH CO-PRODUCTION

WWW.SCIE.ORG.UK

The Accelerating Reform Fund projects

North West London

- Online assessment for carers and the cared-for resident
- Carers Trust digital support tool
- Shared Lives, Shared Vision

Worcestershire

- Worcestershire Association of Carers - Involving the carer's journey through the hospital admission, stay and discharge process

Presenters

Duc Tran Transformation Programme Manager & Chair North West London Accelerating Reform Fund Consortium

Daniella Harnett Coproduction Coordinator – Customers

Anjana Chakraborty Coproduction Coordinator - Carers

Kevin Minier Expert By Experience Carer, Social Care Institute of Excellence

Kim Terry Hospital Discharge Development Manager, Worcestershire Carers Association, Worcestershire ARF Consortium

Mel Smith Deputy Chief Executive Office and Project Lead, Worcestershire Carers Association



Brent ARF Implementation

Online self assessment for the carer and cared-for resident



Spectrum of Participation



+ **DOING DIFFERENT** = **INNOVATION**

Adult Social Care Transformation Programme Manager

Duc Tran

The Accelerating Reform Fund North West
London programme and Brent's
implementation

Innovation is a shared journey of
coproduction

Coproduction enables sustainable
innovation

What we have now and hopes for the
future in Brent and Integrated Care System
partners



Putting residents at the heart of everything we do, giving more power and resources to local communities and working with them to achieve the changes they want.

Community-Powered guiding principle
Embrace Change Portfolio



Coproduction
Co-Ordinator -
Customers

Daniella
Harnett

Opportunities to ask

Ability to access

Invitation to test

Better Care



This would be good for the carers centre.
The animations helped me to understand without having
to relive my experience.

Comments about the online self assessment



Coproduction Co-Ordinator - Carers

Anjana
Chakraborty

Self assessment – opportunity for carers to have a conversation with Brent Carers Centre and social prescribers about their needs, not one dictated by a form.

Opportunity for carers and organisations to inform Local Authority Commissioning intentions to address gaps in service provision

The tool helps Carers to complete an assessment at a time that suits them, not the opening hours of an organisation

Other co-production initiatives with Carers



Expert by Experience & Carer, Social Care Institute of Excellence

Kevin Minier

Doing things differently – the journey.
Embedding Co-production into the System

Culture change: valuing people, valuing
carers & valuing each other.

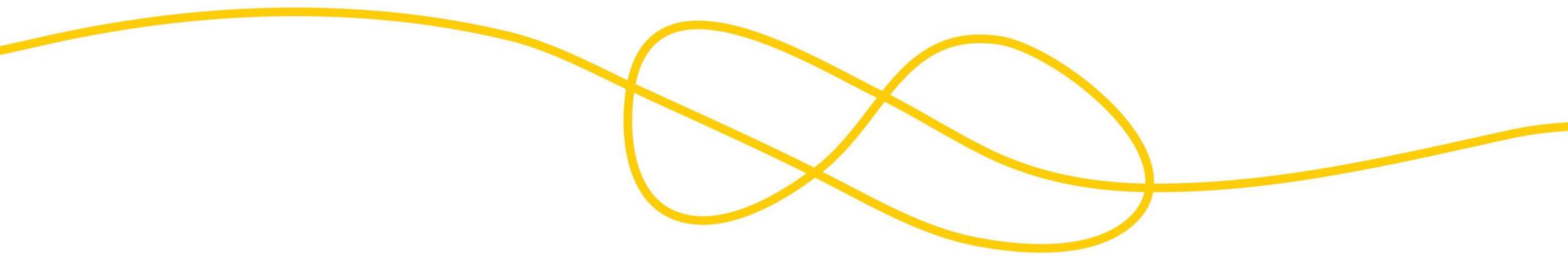
Continuous Quality Innovation:
Sustainability, Scalability, Spreadability.

Baseline, Webinars, Communities of
Practice, People who draw on
services/carers, Technologists, Evaluation.



Worcestershire Accelerating Reform Fund,

presented by
Worcestershire Association of Carers

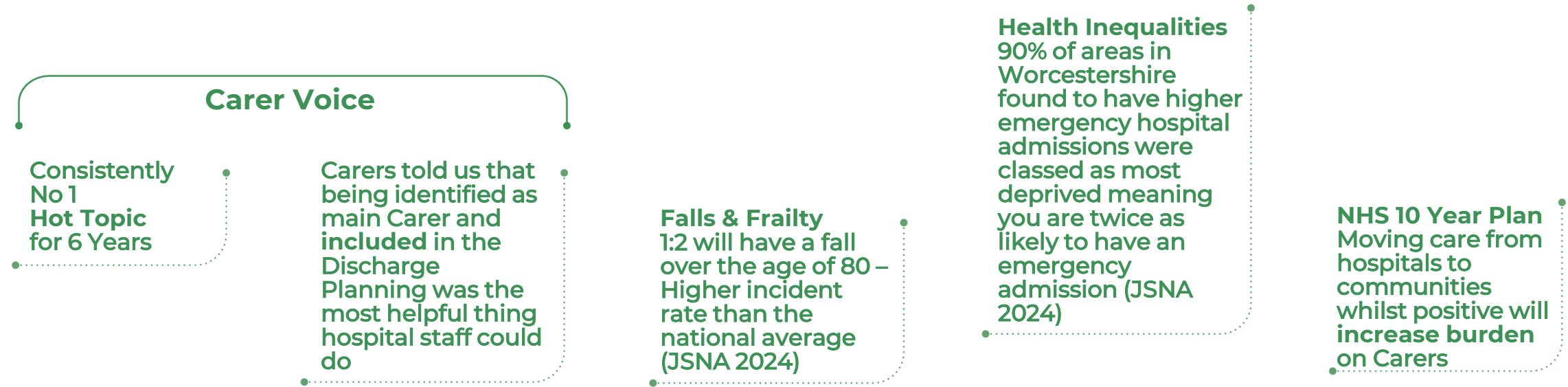


Delivering innovation
across Worcestershire
for unpaid carers

Carers are the golden thread

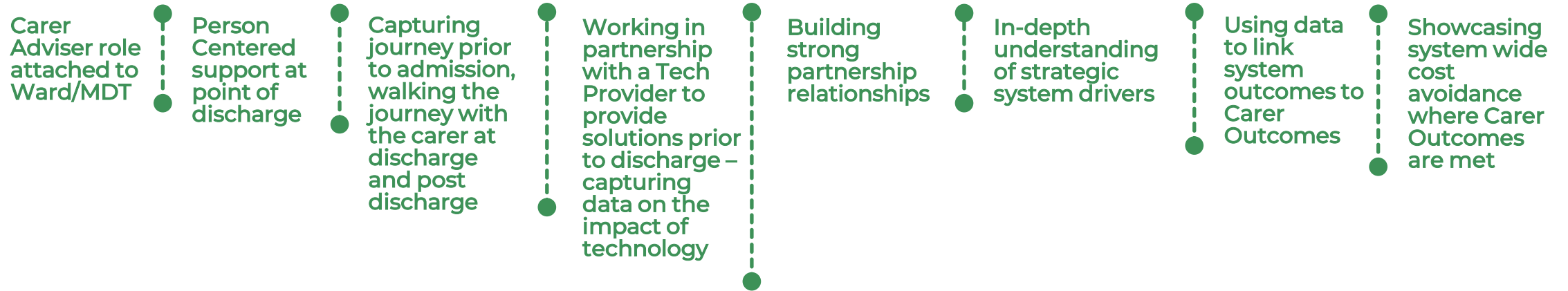


Why Hospital Discharge?



Three Shifts : Hospital to Home, Analogue to Digital, Treatment to Prevention

Innovation?



Key Achievements & Emerging themes for consideration

Key Achievements

Built strong relationships with NHS and Social Care partners

- Enabled honest communication regarding Carers

- Increased the awareness of importance of early Carer identification

- Designed & built a bespoke data collection tool

- Introduced the concept of TECS for to achieve Carer outcomes

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Engaging with Carers by walking alongside them, identifying and over coming barriers

- Invited to attend & support the West Midlands Integrated Stroke Delivery Network innovation program

- Bringing together two pieces of innovation work with the Redditch Kingfisher PCN

- Supported the design and implementation of new Carer identification form on admission with Herefordshire & Worcestershire Health & Care Trust

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Emerging Opportunities

Value evident of having presence & profile of Carers support within clinical settings

- Carer Voice & experience is key at operational & strategic meetings to help inform and shape services & pathways

- Good practice of early Carer identification and onward pathways to support is vital

- Legacy is important – “Carers are the Golden Thread”

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Co-Production in Action!

- Walk the journey
- Carer consent to capture journey and use in evaluation
- Carer experience to influence strategic conversations
- Final evaluation produced in conjunction with Carers

Contact for more Information:

Mel Smith DCEO

e: Msmith@carersworcs.org.uk

Kim Terry – Hospital Discharge Development Manager

e: Kterry@carersworcs.org.uk



Question & Answers

info@scie.org.uk

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#WHATMATTERS2U?

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