Difficult situations

1 Aggressive behaviour

Our learning material is designed to help you to work towards Qualification and Credit Framework (QCF) units and will support you to work towards the Diploma in Health and Social Care at level 2 or 3. This document provides you with information about how the feature links to specific QCF units, and offers an activity which you could use to help demonstrate your learning. A general explanation about the QCF can be found at the end.

Linking to Health and Social Care Diplomas at Level 2 and 3

The learning in the feature http://www.scie.org.uk/publications/dementia/living-with-dementia/difficult-situations/aggression.asp will help you to understand and prepare for assessment in the following QCF units:

<table>
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<tr>
<th>Health and Social Care Diploma Level 2</th>
<th>Health and Social Care Diploma Level 3</th>
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Activity to support your learning

The activity for http://www.scie.org.uk/publications/dementia/living-with-dementia/difficult-situations/aggression.asp can be used to provide evidence for the QCF unit HSC 3045 3.1. To do this, copy the activity and the question below into a Word document, then complete and keep a record of your answers in full there. To show what you’ve learnt from reading the feature and doing this activity, answer this question:

Can you suggest five things that may make a person with dementia become aggressive or behave in a way that we find challenging?
General Explanation

The Qualification and Credit Framework is a flexible, 'mix and match' approach to gaining qualifications.

Every unit and qualification has both a credit value and a level. The credit value shows approximately how much time it takes to complete. The level shows how difficult the unit or qualification is. In adult social care there are vocational qualifications/units from level 1 through to level 7.

There are three sizes of qualification:

- Award (1-12 credits)
- Certificate (13-36 credits)
- Diploma (above 36 credits)

In order to obtain a Level 2 Diploma in Health and Social Care you will need 46 credits for a Level 3 Diploma in Health and Social Care you will need 58 credits.

At both level 2 and level 3 there are mandatory units and optional units; you can also choose to follow specific pathways:

- Generic qualification
- Dementia pathway
- Learning Disability Pathway

When you have selected a pathway there are specific units that you need to do. More information about QCF awards can be found at: http://www.skillsforcare.org.uk

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