

Co-production in Oxfordshire's adult services

What is co-production?



Co-production is when people who use services help to make decisions about the services

“Co-production means to me that service users play a part in running services together with the people who provide services... services are not just presented to people so they can take it or leave it.... they play a part in constructing it.”

(User of services / carer)

Introduction



Oxfordshire County Council wants to do more co-production of social care services.

Oxfordshire did a project called **Co-production Oxfordshire Working Together to help do more co-production.**



The Social Care Institute for Excellence (SCIE) helped Oxfordshire with the project.

This is what we learned from the project.

About the Co-production Oxfordshire Working Together project

Co-production Oxfordshire Working Together has a Co-production Board, a Co-production Team, and Co-production Champions.



The Team Up Co-production Board is a group of people who use services, carers and people who work for Oxfordshire County Council.



The Team Up Co-production Board meets every month to hear from staff in Oxfordshire Council and check that Oxfordshire is doing co-production well.

Members of the Co-production Board give advice and get involved in training.



The Co-Production Team are all people who work for Oxfordshire County Council.

The Co-production Team runs the project and supports the Co-production Board and the Co-production Champions. They also give advice and training to other staff and run events.



The Co-Production Champions are people who use services, family members and carers, staff from Oxfordshire, and staff from other organisations and charities.



The Co-production Champions help with lots of things. They tell people about co-production, and encourage them to do it well.

What Co-production Oxfordshire Working Together did

We found out that **Co-production Oxfordshire Working Together** helped with lots of things:



- Lots more people understand co-production and are starting to use it in their work.



- People who have been involved in Working Together understand more about Oxfordshire County Council and how it works.



- People were sure that services were starting to get better because of co-production.

“Improving services is the main thing, services will be now what people want, rather than what they think we want. So often services have not been what people want...”

(User of services / carer)

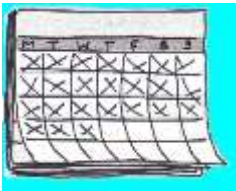


- Oxfordshire is starting to do co-production in things like Health and Transport, so these will be better for people.

What we learned



It is important that everyone takes co-production seriously. Including people who are in charge of things like the council.



It will take some time to do co-production everywhere because it is a big change.



Co-production helps people to understand other people and builds relationships.



Co-production can be hard because it isn't always easy for everyone to agree.



It is important that groups like the Co-production Board and Co-production Champions are diverse and have lots of different types of people.



Having training in co-production helps people understand how they can do more co-production.



It is important to have rules for co-production so everyone knows how to talk to each other.



People need to be given the time to do co-production well.

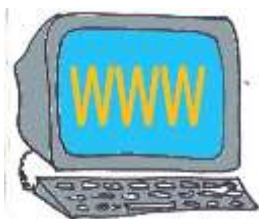


It is important to go out to the community to find people and get them involved in co-production.



User-led organisations are important for helping to do co-production well and helping to involve people in co-production.

Want to know more?



You can find out more about all this work if you click [here](#).

Or visit www.scie.org.uk/co-production/supporting/oxfordshire-county-council/evaluation