

Wolverhampton Discharge to Assess Programme & Care Home Trusted Assessors Pilot

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Discharge to Assess Background

- Transfer of Care project identified areas of improvement – system flow
- Multiple services available with multiple referral criteria and documentation
- High DTOC numbers
- Timely discharge and admission avoidance required
- Collaborative approach between Health and Social Care to review and improve patient discharge pathways and to improve patient experience

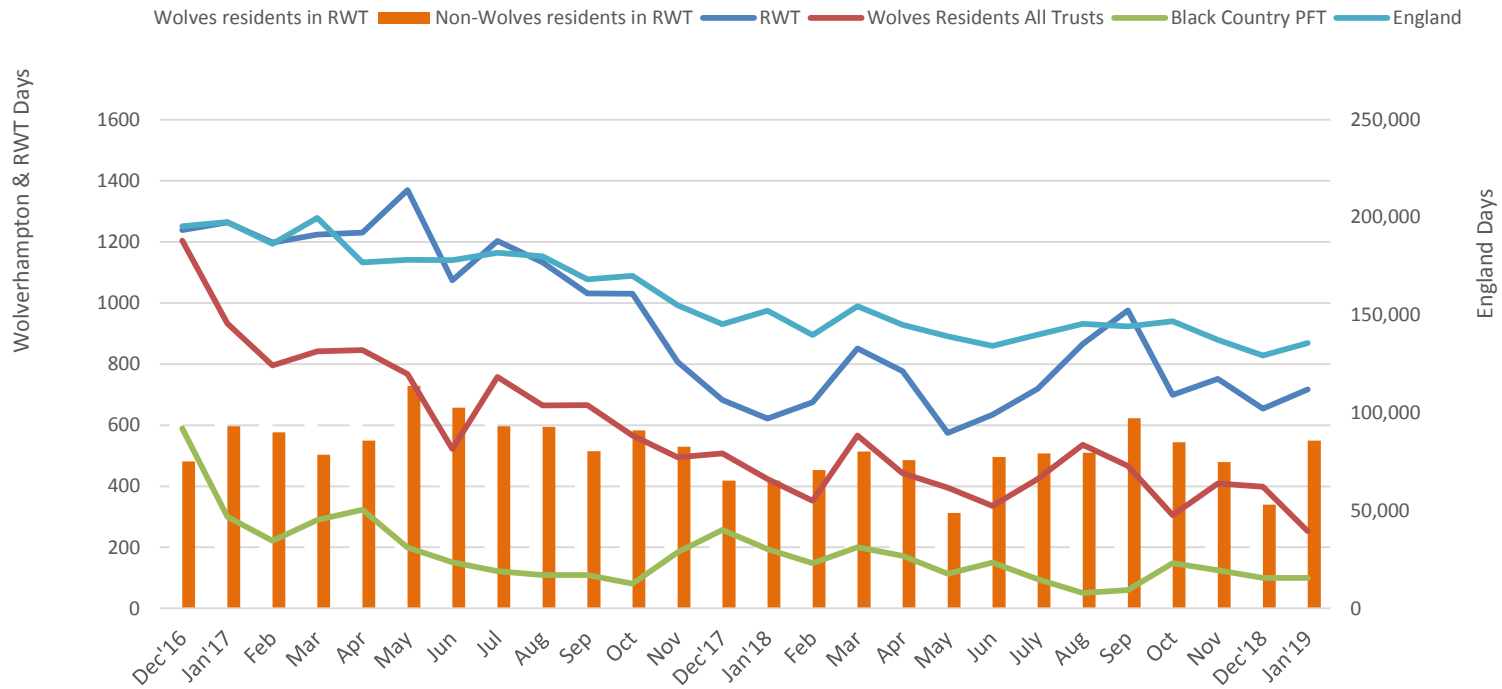
Discharge to Assess Process

- Initial meetings early 2016
- Facilitated stakeholder event September 2016
- Steering group established Dec 2016
- Fully electronic D2A form
- Established D2A triage hub
- Pilot started June 2017
- Fully implemented January 2018



D2A Outcomes

All Delayed Days last 26 months - Relative Performance of Trust, Council Residents and England



Discharge to Assess Outcomes

- Reduced DTOC
- Excellent partnership working
- 1 document for acute wards to complete for a variety discharge destinations
- Providers trusting documentation received

Care Home Trusted Assessors

- Provided by West Midlands Care Home Association
- Supports any discharge from The Royal Wolverhampton NHS Trust
- 12 month pilot
- 6 day provision
- Started November 2018
- Care home relationships continue to improve
- Increasing number of bed days saved each month



Admission Avoidance

Need to look from both sides, a number of admission avoidance interventions are in place

- Rapid Intervention Team (RITs)
- Rapid Access to Social Care (RASC)
- Nurse led Step Up Beds
- Winter Step up beds
- Social Care beds
- Social Care rapid assessment
- Short term reablement package
- Emergency Passport
- Red Bag
- GP Extended access

Wolverhampton – what next?

- Develop shared Discharge to Assess documentation across providers
- Constant review of market capacity
- Evaluation of Discharge to Assess
- Development of electronic work flow
- Explore how Care Home TA can support admission avoidance
- Care Home Trusted Assessor pilot evaluation
- Continued strong partnership working with strategic direction and operational implementation