

Report of BCST Thematic National Workshop: London

Tuesday 20 November, 10am – 3.30pm

10.30 - BCST Welcome and Chair's Introduction

Chair: Jane Lord, Acting Deputy Director, Better Care Support Team

Jane gave a brief overview of the day ahead and introduced the speakers.

10.40 - Evaluation of BCF: presentation of findings

Professor Julien Forder, Director of the Policy Research Unit on Quality and Outcomes (QORU), University of Kent

The QORU was commissioned to carry out a system's level evaluation of the BCF, looking particularly at:

- How local areas were planning to configure and spend their BCF money
- The impact of the BCF (in terms of the processes and mechanisms put in place)
- The effect of the BCF on DTOCs and non-elective emergency admissions.

Julien described the methods used in the study and then went on to talk about the results (summarised in the accompanying presentation). The session ended with a group discussion about some of the key findings of the report. Find out more: [Better Care Fund evaluation report](#)

11.15 - Workshops

Workshop 1

Local evaluation of the BCF - some applied methods and approaches

Professor Julien Forder and James Caiels,

Julien and James described the quantitative and qualitative evaluation methods used in their research and explained some of the challenges they faced in ensuring that they were gathering accurate data. There were table discussions following the presentation which focussed on evaluation in local areas.

Workshop 2

Topic 1: Integrating Better: a guide

Eleanor Atkinson, Strategy Analyst, NHS England

Eleanor is involved in the development of "Integrating Better: a guide", a tool that will support and accelerate the development of whole-system integration within local systems.

Please turn over.

The guide will be particularly useful to local directors, service managers and operational staff in both health and social care.

Content and structure



Fifteen local areas have been involved in the development of the guide and it is now being tested with a wider audience. Eleanor asked for feedback from the workshop participants about the format of the case studies. The response was generally positive and there were suggestions on further information that could be included. Eleanor also asked about channels that the participants use to find out about new resources. The audience provided a list of ideas that will be helpful for promoting the guide.

Topic 2: Logic model for integrated care

Ewan King, Director of Business Development and Delivery, SCIE

The focus of the second half of the workshop was the **integration logic model**, which describes what good care and support looks like and provides a visual depiction of how a fully integrated health and care system might be structured and function, and the outcomes and benefits it should deliver for those who use services and their carers. The logic model was developed by SCIE with input from health and social care stakeholders.

The main purpose of the session was to explain to participants how they can use the model to inform strategic planning, delivery and evaluation of integrated care in their own local areas. During table discussions it emerged that several local areas are already using the model and finding it a very effective tool for measuring their progress towards fully integrated care.

Ewan finished his presentation by talking about the findings of research that SCIE has conducted into methods of measuring the outcomes of integrated care. The research, which was commissioned by the DHSC, revealed some limitations in current methods and SCIE has made some recommendations on improving approaches to measurement.

3.15 Sharing and learning and panel discussion

Jane summed up the learning for the day and thanked the speakers.

3.30pm

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