



MCA 2005 – An ambulance service approach

- The CQC perspective
- Background – is there an issue?
- What has been done so far?
- Further work



What has been done so far?

- Innovation – Triage (better to innovate and learn)
- Mental Capacity education – every year!
- Working with our higher education partners
- Aide memoires
- AACE guidance – WMAS significantly contributed
- National leaders
- ASO education
- CTM educational focus
- Many articles
- Focus groups and CPD



