

Patient and Carer Engagement Events

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Project method

In 2015 Barnet, Enfield and Haringey CCGs implemented multi-faceted MCA project. Alongside bespoke training for health providers, including GPs, six patient and carer events were arranged to raise awareness of Mental Capacity including Lasting Power of Attorney (LPA) and Advance Decisions and held across the three boroughs. Presentations were given by Compassion in Dying and the Office of the Public Guardian, then a question and answer session. Questions asked during the sessions included:

“What happens if I lose capacity suddenly and I don’t have a LPA?”

“Who decides if you have lost ‘capacity’?”

“What is a ‘certificate provider’?”

“What does ‘lack capacity’ mean?”

“What happens if your advance decision doesn’t take account of recent medical treatments?”

The feedback from the outcome of sessions was used to develop Frequently Asked Question leaflets in addition to the co-production of patient information leaflets on LPA, Advance Decisions and Preferred Priorities for Care with the attendees at these events.

Project results/evaluation

Leaflets were produced and distributed to: Primary Care and CCG intranets, NHS Trusts across the three boroughs, Community health services, Care homes and third sector providers such as Hospices and Marie Curie.

These were also uploaded to SCIE, please see link below. The leaflets are under the section entitled support.

<http://www.scie.org.uk/mca-directory/mca-tailored-for-you/health/pan-london-commissioner-toolkit/>

Project area classification

Hospital care		Dementia	
GP care		Learning disability	
Social care		Other mental health	
Voluntary sector	x	Palliative care	
Financial services		Advance planning, LPAs	x

Part of the MCA Directory www.scie.org.uk/mca-directory/

Police		Commissioning	
Legal		Training	
Community health care		For professionals?	x
Nursing and care home		For public and service users?	x
Acute care			