

Training for Health Care Professionals in Cambridgeshire

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Direct face to face training arranged between the local CCG, CCC MCA/DoLS training team and all GP practices in Cambridgeshire and Peterborough. Since June 2015 almost half of all GP Practices in Cambridgeshire and Peterborough have been trained with plans to start training all dental practices in 2016.

We have also trained over 300 community nurses with plans to train over 500 more in 2016 and to then begin training all our community health care assistants and technicians. In addition to this, 12 MCA/DoLS update sessions are pencilled in for Addenbrookes University Hospital throughout 2016 and this may be turned into a rolling programme of support beyond 2016. The same model will be available to all Health Care Professionals but forms part of a wider blended approach to learning.

It is believed that the money received from our local CCG (provided by NHS England) will support the training of Primary Health Care staff (and other non-primary health care staff) until the proposed changes to the MCA and DoLS legislation in 2018/2019.

Project results/evaluation

The feedback we have collated shows that all participants felt that the overall assessment of the course was Excellent/Good no feedback has indicated fair/poor. Proof of this is GP Practice re-booking further sessions throughout 2016.

GP Practice Manager: *I can honestly say that I have had so much positive feedback I wanted to feedback to someone. We completed feedback forms but it doesn't seem enough. Everyone found his presentation extremely helpful and it was delivered in such a way that everyone was absolutely clear on what they were understanding. I have even had the doctors saying how good he was. It was the best training I think we have had as a group and would highly recommend it to anyone.*

GP: *Best training I have attended in 25 years, I will book on to this session yearly.*

Private Hospital: *I just wanted to say thank you for the 2 days of training that you have delivered so far. I have had fantastic feedback from the staff about how good it was. They have really grasped their responsibility and you have made it very real for them.*

Project area classification

Hospital care	x	Emergency care	x
GP care	x	Dementia	x
Social care		Learning disability	x
Voluntary sector		Other mental health	x
Financial services		Palliative care	x
Police		Advance planning, LPAs	x
Legal		Commissioning	x
Community health care	x	Training	x
Nursing and care home	x	For professionals?	x
Acute care	x	For public and service users?	
Chronic care	x		