

Croydon Clinical Commissioning Group MCA/DoLS Project

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Project method

Croydon CCG were concerned that this national picture was reflected within the Borough of Croydon. There were concerns relating to low DoLS referral rates in particular from health services and that poor application of the Mental Capacity Act was a theme within safeguarding alerts/referrals.

Croydon CCG commissioned an MCA development project to work across the local health economy and in partnership with the Local Authority and health providers from November 2014 – December 2015 with the support of NHS England funding.

The project provided resources, training events for Carers, GPs, dentists ,health professionals and the voluntary sector with five conferences; regards the Law Commission Consultation for carers and professionals across the health and social care economy; independent health and social care providers and young people conference for professional working with young people and transition

The project provided frameworks and quality monitoring templates for services commissioned by the CCG and self assessment template for general practice to provide compliance and assurance.

Project results/evaluation

The project has provided heightened awareness across the health and social care economy in partnership with the local authority and within the CCG in practice and commissioning assurance,

The initial project aims and outcomes were surpassed due to the knowledge and expertise of the project facilitator to engage with carers and professionals.

Project area classification

Hospital care	X	Emergency care	X
GP care	X	Dementia	X
Social care	X	Learning disability	X
Voluntary sector	X	Other mental health	X
Financial services		Palliative care	X
Police		Advance planning, LPAs	X
Legal	X	Commissioning	X
Community health care	X	Training	X
Nursing and care home	X	For professionals?	X
Acute care	X	For public and service users?	X
Chronic care	X		