

Herts Valley and East and North Herts CCG Mental Capacity Action Plan

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Project method

Following funding from NHS England, Herts Valleys and East & North Herts CCGs decided that the Head of Adult Safeguarding would lead the development and implementation of an action plan to improve the application of the MCA within provider services and primary care.

Actions taken include:

- Commissioned 30 BIA places at the University to train 10 nurses from each provider
- Developed a train the trainer package for use by each provider
- Provided train the trainer training for each provider
- Undertook scrutiny and challenge audits at each provider who then developed action plans which are monitored at providers safeguarding adult committees
- MCA masterclass for health safeguarding nurses
- Worked with the Local Medical Council to support GPs

Project results/evaluation

- A Hertfordshire multi-platform MCA app has been developed for use by staff within health and social care settings, particularly GPs, hospital doctors and Care Home staff
- The development of a draft MCA competency framework for use by health and social care staff
- Established local health, police and social care MCA forum
- MCA conferences for GPs

Project area classification

Hospital care	X	Emergency care	X
GP care	X	Dementia	X
Social care	X	Learning disability	X
Voluntary sector	X	Other mental health	X
Financial services		Palliative care	X
Police		Advance planning, LPAs	
Legal		Commissioning	X
Community health care	X	Training	X
Nursing and care home	X	For professionals?	X
Acute care	X	For public and service users?	
Chronic care	X		