

# Care Home Pilot Project to offer mentoring support to small number of identified care homes

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## Project method

Meetings were held with Commissioners of Services and with CQC to try and better understand how and why they had identified some care homes as struggling with the implementation of Mental Capacity legislation.

Such findings were congruent with various national reports about a lack of consistent implementation. We were invited to visit front line staff and managers in the care homes to try and understand the barriers to implementing MCA in each environment. We offered short presentations, prompt card tools and further learning opportunities to staff. Short sessions were offered at a variety of different times to cover different shift patterns, and for the minimum disruption to the running of homes and people living within. Emphasis was placed on the fact that the mentoring project sought to try and simplify the legislation for front line staff in order to increase feelings of confidence and competence and that the mentoring did not seek to train staff, as this is something that should already be evidenced and on-going.

## Project results/evaluation

Feedback was sought from approximately 200 carers and most reported very positively about the benefits of a more interactive and reflective learning style. Managers were also invited to work with the Office of the Public Guardian, and a number of partnerships were set up to facilitate this and to deliver information to family members and staff about Lasting Powers of Attorney. Two of the Best Practice examples have been made into two short YouTube videos and 'Views of A Manager' were included in a presentation about the project to a conference audience in Birmingham. Feedback has also been given to CQC and Commissioners.

## Project area classification

Hospital care		Dementia	X
GP care		Learning disability	X
Social care		Other mental health	
Voluntary sector		Palliative care	
Financial services		Advance planning, LPAs	X
Police		Commissioning	X
Legal		Training	X
Community health care		For professionals?	X
Nursing and care home		For public and service users?	
Acute care			