SOCIAL CARE WORKFORCE REGISTRATION
Who responded to the survey?

Social Care Employers:

- Private Sector: 53%
- Statutory Sector: 23%
- Voluntary / Community Sector: 24%

Social Care Workers:

- Domiciliary Care Worker: 34%
- Residential Care Worker: 31%
- Supported Living Care Worker: 18%
- Day Care Worker: 16%

What part of the Social Care Sector are the Employer Respondents from?

What job role do Social Care respondents have?

70% of employees have a copy of the NISCC Standards of Conduct and Practice.
What do social care workers, employers, people who use services, and the public think about registration?

51% of employers think that staff turnover will be reduced as a result of registration.

36% of employers think it will make no difference.

13% of employers disagree that staff turnover will be reduced.

Social Care Workers:

“How well do you understand the rationale that the registration will reduce risk to the people you care for?”

68% of the public agree that registration of social care staff will improve the quality of social care.

To see the full 2016/17 Health Survey NI results click [here](#).

People who use services:

“...how to build up trust again through safeguarding...”

“...you can also check registration online...”

“...registration will make a big difference for people’s trust in social services... people need to know it is making things safer...”

“If an incident is serious enough, that worker will be struck off the register and they will not be able to practise again.”
What did social care workers and employers tell us about the registration process?

**Social Care Employers:**

- “System needs to be more reliable and much faster”
- “Add an ‘Edit’ option for employment and endorsement details”
- “Include a confirmation email when documents and payments are received”

80% of employers agreed that using the Online Portal was a good way for their staff to register.

**Social Care Workers:**

- “System needs to be more reliable and much faster”
- “Add an ‘Edit’ option for employment and endorsement details”
- “Include a confirmation email when documents and payments are received”
- “Add more information upfront about what you need to do and documents that need uploaded”
- “Add more information upfront about what you need to do and documents that need uploaded”
- “Add ‘save’ option to let you go back to work on bits that you have left out”
- “Make system smartphone friendly and add some apps”

77% of social care workers agreed that the registration content on the Online Portal was easy to complete.

Based on the Evaluation of Registration of Social Care Workers Survey, 2017 (NISCC)