



DoH

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SOCIAL CARE WORKFORCE REGISTRATION

scie

social care
institute for excellence



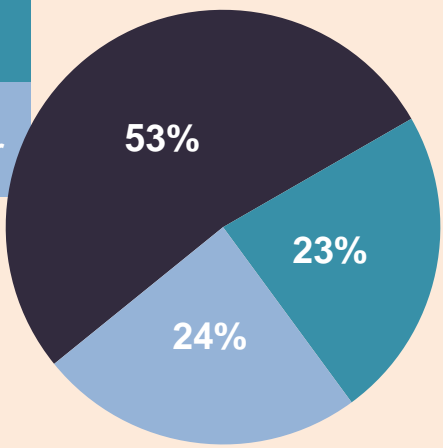
Northern Ireland
Social Care Council

Who responded to the survey?

Social Care Employers:

What part of the Social Care Sector are the Employer Respondents from?

- Private Sector
- Statutory Sector
- Voluntary / Community Sector

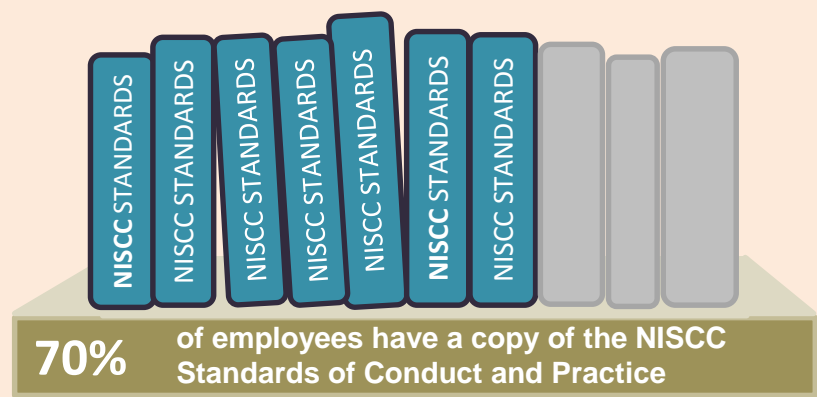


Social Care Workers:

What job role do Social Care respondents have?



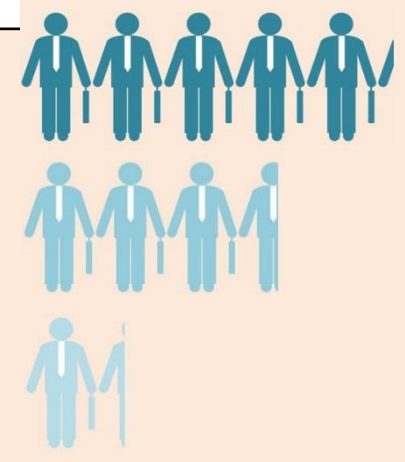
Domiciliary Care Worker Residential Care Worker Supported Living Care Worker Day Care Worker



Social Care Worker Registration

What do social care workers, employers, people who use services, and the public think about registration?

Very well



51% of employers think that staff turnover will be reduced as a result of registration

36% of employers think it will make no difference

13% of employers disagree that staff turnover will be reduced

68% of the public agree that registration of social care staff will improve the quality of social care

To see the full 2016/17 Health Survey NI results click [here](#)

“...how to build up trust again through safeguarding...”

“...you can also check registration online...”

People who use services

“...registration will make a big difference for people’s trust in social services... people need to know it is making things safer...”

“If an incident is serious enough, that worker will be struck off the register and they will not be able to practise again.”

Social Care Employers:

“System needs to be more reliable and much faster”

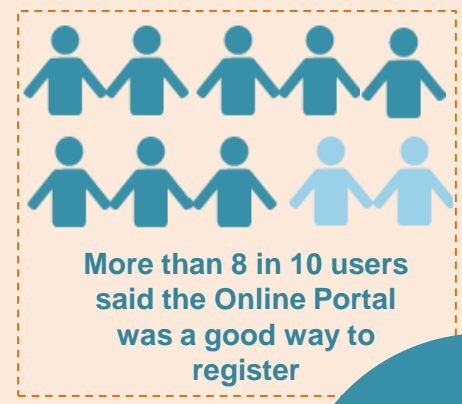
“Add an ‘Edit’ option for employment and endorsement details”

“Include a confirmation email when documents and payments are received”

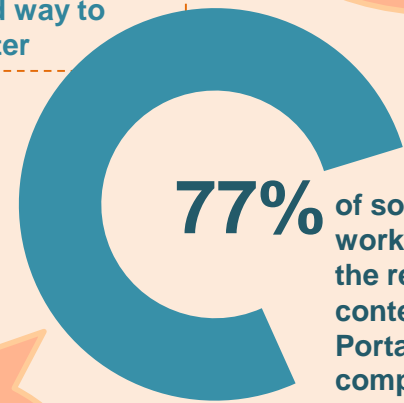


80%
of employers agreed that using the Online Portal was a good way for their staff to register

Social Care Workers:



“Add more information upfront about what you need to do and documents that need uploaded”



77% of social care workers agreed that the registration content on the Online Portal was easy to complete

“Add a ‘save’ option to let you go back to work on bits that you have left out”

“Make system smartphone friendly and add some apps”