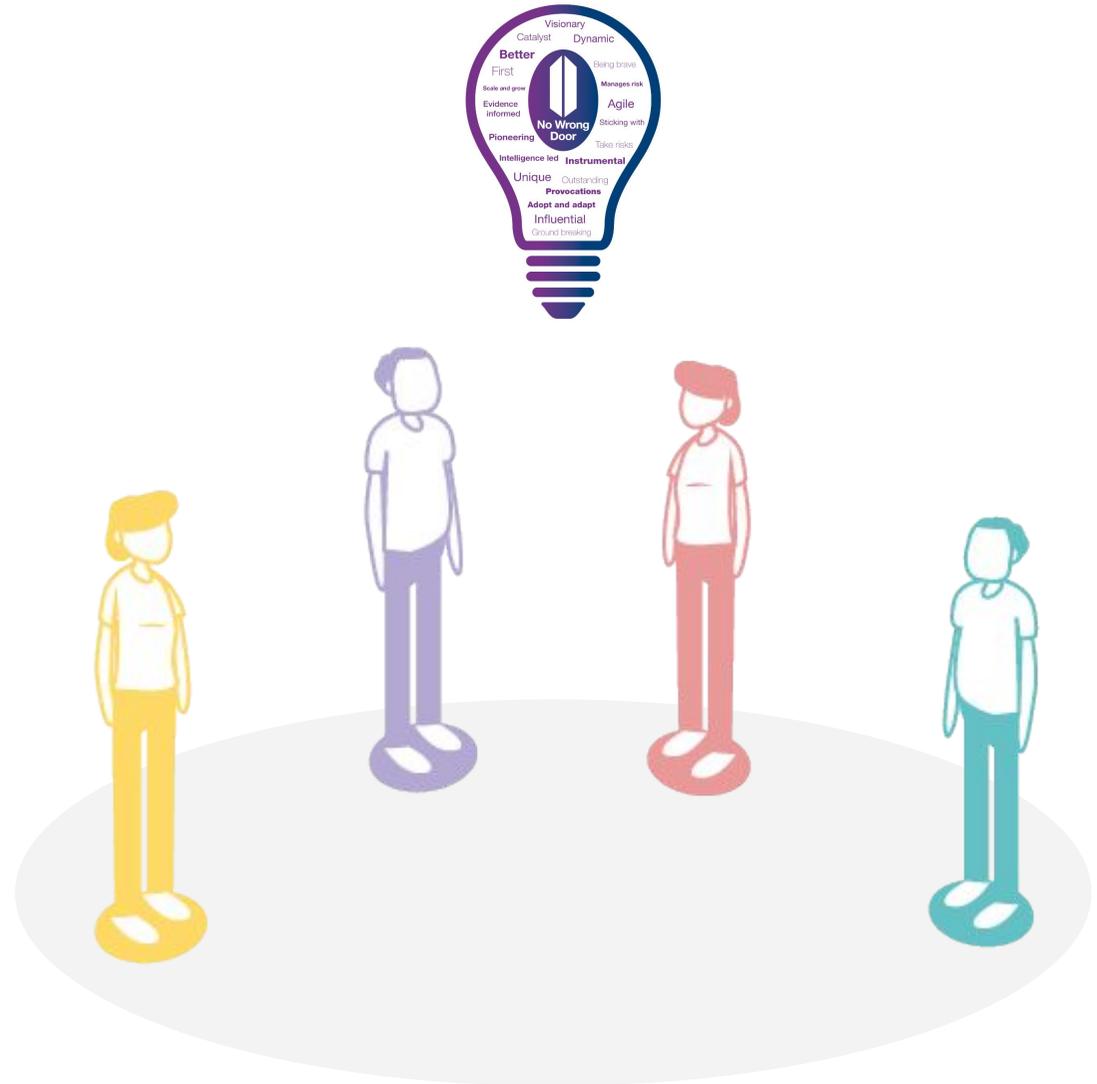


The No Wrong Door[®] Companion

The following pages are excerpted to accompany issue 2 of the Strengthening Families Protecting Children Learning Journal June 2021

For more information about this and other materials contact

hannah.jackson@innovationunit.org



The ten Distinguishers™ of No Wrong Door



Always 'progressing to permanence' within a family or the community

- Managed transitions Hub Community Families and High Needs Supported Lodgings
- Strong work with the birth family
- Supported transition to independence



High 'stickability' of the key worker

- Care leavers can 'stay close' and access support
- Same key worker across accommodation moves
- Low staffing turnover



A 'core offer' to all young people

- Risk management, rebuilding relationships, life-stage transitions, education, activities, wellbeing
- NWD training plan
- NWD Culture & Interventions Practice Model



Multi-agency intelligence led approach to reduce risk

- Specialist roles in post
- Central Police Intelligence Analyst post
- Embed Culture & Practice events
- Effective data sharing resources & documents



Practice driven by young people's aspirations

- Identify innovative opportunities to develop young people's self-esteem and resilience
- Bespoke education and achievement support
- Engaging with community and businesses to promote social capital



'No appointment assessments'

- Rolling assessment/Care & Progression Plan
- More time with/input from young person
- Timeliness in assessment
- Universal use of Signs of Safety
- Well recorded goals and progress



Close partnership working

- Strong Police and NHS commitment
- Strategic/Operational Boards with all partners
- Sponsorship from DCS and elected members



A 'No heads on beds' culture

- Happy if the home is empty
- Supporting young people where they need to be
- Plan for permanence
- Fluid/dynamic and responsive placements



A robust training strategy in therapeutic support

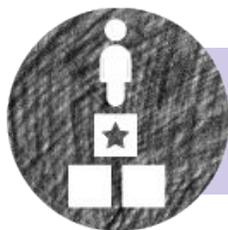
- Universal training for Restorative Practice
- Universal training for TCI and SOS
- Whole staff training approach



Fewer referrals, less stigma

- Speech & Language specialist in team
- Clinical Psychologist in team
- Police Intelligence Officer in team
- Portfolio Leads on 'Core Offer'

The eight Non-Negotiables™ of No Wrong Door



High standards and ambitions for all young people



A belief in young people and their right to a family, whatever shape or form it takes



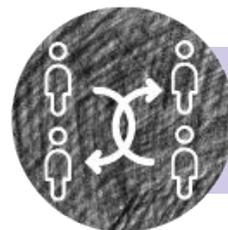
Residential care as a short-term intervention, not a long-term solution



A commitment and investment in staff support, and being rigorous about holding them to account



A commitment to do whatever it takes to support young people within their community



Employing an unconventional and flexible workforce, including the use of creative sessional contracts to respond quickly



Forward looking and aspirational



Bring young people into No Wrong Door quickly but move them on slowly

The four Provocations™ of No Wrong Door



Would this be good enough for my child?



What kind of adult do we want them to be at 20? 35? 50?



Are we managing risk for the child or for the organisation?



Is there a shared approach to parenting?