

## Flowchart for Open Access IMHA

Is the service user a 'qualifying patient'? This includes people:

- detained under the Mental Health Act 1983 (excluding s4, s5 or s135/136)
- subject to guardianship
- placed on supervised community treatment order (CTO)
- conditionally discharged,
- who are informal and being considered for Section 57 or 58A Treatment
- under 18 and being considered for electro-convulsive therapy or any other treatment to which section 58A applies

**If yes**

Provide information about right to access IMHA support as soon as is practicable. Advise qualifying patients they will be automatically referred to the IMHA service unless they object.

**Record that patient has been informed of IMHA**

If qualifying patient is assessed as having capacity to make the decision to access IMHA.  
Record

If qualifying patient wants to contact the IMHA service directly.

**Self-referral**

Provide information and support self-referral

If qualifying patient prefers staff to refer to IMHA service

**Make referral**

Provide details of name, contact details and confirm they are a qualifying patient.

If qualifying patient objects to referral or 'opts out'

**Do not make referral**

Staff must regularly remind the qualifying patient of their right to IMHA and record they have done this

If the qualifying patient is assessed as **NOT** having capacity to make the decision to access IMHA. This must be recorded.

Record formally the best interests decision to refer to IMHA or not

**If no**

**Do not make referral**

Staff must regularly assess capacity and best interests rationale

**If yes**

**Make referral**

Provide details of name, contact details and confirm they are a qualifying patient.