



think local
act personal

Individual Service Funds

A bit of background - what is Think Local Act Personal?

A national partnership of more than 50 organisations committed to transforming health and care through personalisation and community-based support.

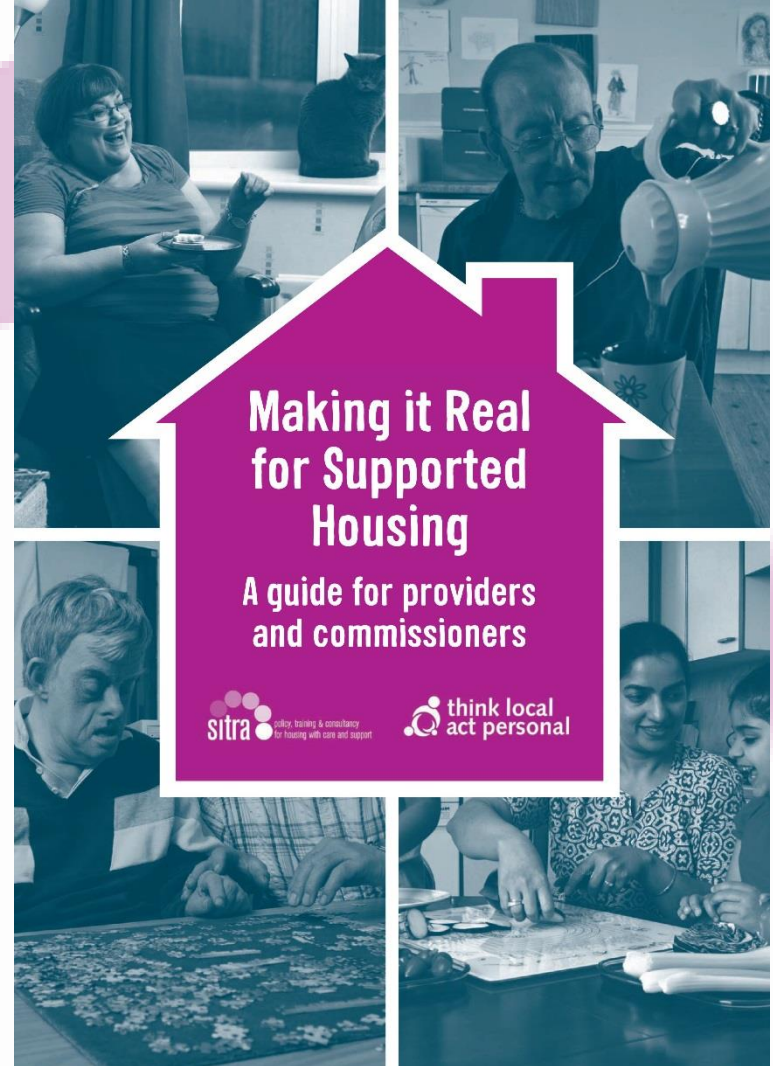
The partnership spans:

- central and local government,
- the NHS,
- the provider sector,
- people with care and support needs, carers and family members with whom we engage via the National Co-production Advisory Group.



MAKING IT REAL

Marking progress towards personalised, community based support.



Making it Real for Supported Housing

A guide for providers
and commissioners





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Individual Service Funds (ISFs) and Contracting for Flexible Support

Practitioner guidance to support implementation of the Care Act 2014



Personal health budgets guide

Third party organisations: the families' perspective

September 2012



Individual Service Funds

Q. What are they? A. One of the ways a person can take a Personal Budget under the Care Act 2014

11.30 There are 3 main ways in which a personal budget can be deployed:

- as a managed account held by the local authority with support provided in line with the persons wishes
- as a managed account held by a third party (often called an individual service fund or ISF) with support provided in line with the persons wishes
- as a direct payment

Individual Service Funds

- **Provided under contract**
Contract in place between provider and statutory organisation
- **Flexible Support**
Provider works with individual on an on-going basis to decide how best to provide care and support
- **Provider managed fund**
Provider sets up individual accounting lines for each person they support and agrees and records spend with and for them

Implications



- Contracting
 - Need appropriate form
- Assessment and care planning
 - Shift to high level outcomes as output of assessment
- Procurement
 - Provider may 'broker' care and support they don't provide
- Provider
 - Accounting systems
 - Recruitment

Benefits

The background features a stylized illustration of three human figures in a purple color. The figures are composed of simple, rounded shapes, with the top part representing the head and the bottom part representing the torso. They are arranged in a way that suggests a group or community.

- Control
- Simplicity
- Efficiency
- Satisfaction
- Improved outcomes and wellbeing

What needs to change?

- Build trust across the system
- Assessments-good decision making
- Conversations
- Approach to planning
- Services to outcomes
- A shift to citizenship model

Examples

- Inclusion Glasgow
 - Beyond Limits – New Devon
 - Choice Support
 - Southwark
 - Wakefield
 - Calderdale Council – Home Care
 - West Midlands
 - Birmingham
 - Staffordshire
 - Coventry
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Co-production is the key

- Sharing power in an equal relationship
- Having good conversations
- People, not process
- Support not services – better lives
- Its not easy!
- But its not rocket science and its do-able