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# Independence, well-being and choice

A workshop on the Department of Health green paper

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# Green paper contents

- A vision for adult social care in the next 10-15 years.
- The need for a new vision:
  - changes in population
  - changes in communities
  - changing expectations.
- How to put people in control of their lives.
- Achieving the right environment for change.

# ‘Looking to the future’ consultation

- Extensive consultation on the future of social care with service users and other key stakeholders.
- Key things people want:
  - More choice and control
  - Greater support from wider society
  - Better information
  - Easily accessed/managed direct payments
  - Joined up services
  - Participating as active citizens.

# The vision set out in the green paper

For people who use social care to have:

- more control
- more choices and help to decide how their needs can best be met
- the chance to do the things that other people take for granted and have better access to universal services
- the best quality support and protection for those with the highest levels of need.

# Setting clear outcomes for social care

- Improved health
- Improved quality of life
- Making a positive contribution
- Exercise of choice and control
- Freedom from discrimination or harassment
- Economic well-being
- Personal dignity.

# Key proposals in the green paper

- Managing risk – the balance between enabling people to have control over their lives and ensuring they are safe
- Providing better information
- Putting individuals at the centre of assessment
- Expanding direct payments
- Individual budgets
- Preventative services
- Well-being agenda
- Directors of adult social services.

# New roles for staff

- Person-centred planning facilitator
- Care manager
- Care navigator
- Care broker.



# The role of carers

- Carers provide a vital role.
- They too need support and services.
- Some would like access to training and support in their caring role.
- This should form part of any local workforce development initiative.
- Principle of putting people in control applies equally to carers.

# Regulation and performance assessment

- Modernise inspection and performance assessment frameworks.
- Establish well-being targets.
- Performance indicators that reflect agreed outcomes.
- Local Strategic Partnerships' role in cross-cutting issues.

# Social care workforce

- Service is only as good as the person delivering it.
- Social care workforce undervalued.
- Support improved leadership.
- Recruitment and retention - 'whole system' staff care policies.
- Training strategy – Skills for Care review.

# Voluntary and community capacity

- Encourage and support community capacity building at a local level.
- Need for more strategic engagement with the voluntary and community sector at local level.
- Time banks.

# How you can contribute

- Through SCIE.
- On-line questionnaire at [www.dh.gov.uk/socialcare](http://www.dh.gov.uk/socialcare)
- Written response to [adultsocialcare@dh.gsi.gov.uk](mailto:adultsocialcare@dh.gsi.gov.uk)
- Closing date 28 July 2005.

# ‘Looking to the future’ conclusions

- Putting people at the centre of social care.
- Achieving a better balance.
- Connecting services.
- Integrating governance.
- Making it happen and making it stick.

# Putting people at the centre of social care

- Improved outcomes based on service users and carers views of quality of life.
- Shifts of power and influence.
- Choice and independence.
- Control and interdependence.
- Inclusion, well-being and independent living.

# A better balance: 'the many and the few'

- The acute sector of social care.
- Targeting highest intensity needs and risks.
- Re-balancing the system
  - community and citizenship
  - low level support
  - intensive support and re-enablement.
- Strong communities as source and outcome.



# Connecting services and support

- Connected not seamless care.
- Experienced as continuous care.
- Joined up by the right people in the right place and at the right time.
- Unified, individual budgets at neighbourhood level.

# Integrated local governance

- Integrated strategic commissioning
  - social capital and social inclusion
  - prevention and early intervention
  - intensive and long term support.
- Integrated accountability for shared tasks.
- Local strategic partnerships and local area agreements.
- Local authority community leadership.

# The vision for social care

- To secure person-centred support and care for individuals and their carers.
- To enable the fullest possible participation in mainstream community living.
- Based on interdependence, control and well-being for all citizens.

# Making it happen and making it stick

- Match between vision and wider change agenda.
- Major change management task to move from vision to reality.
- Short- and longer-term timescales.
- Service user, carer and community engagement throughout.
- The machine bites back!

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