

Type of power	How obtained?	How used?	How defended?	How passed on?	How given up?
Through being named family contact	<p>Closest relation</p> <p>Importance to relative</p> <p>Respect from staff</p> <p>Manages relative's money</p>	<p>Asks staff to undertake tasks and interact with their relative in certain ways</p> <p>Makes decisions with/on behalf of their relative</p>	<p>Complains to home manager if they feel they're not being listened to</p> <p>Encourages their relative to act in a certain way</p>	<p>Tells their relative to listen to the staff</p> <p>Tells their relative in the presence of staff that they should do something</p>	<p>Not taking a close interest in their relative's affairs</p> <p>Through illness or death</p>