

## PQR table

Stakeholder Group	P What should the service do?)	Q How?	R Why?
People living in the accommodation	Give us somewhere we can be safe and keep all our belongings	A strong front door and staff who can look after us	Because we pay for the service and the staff care for us
People living in the accommodation	Help us to have fun and see our friends and family	Having phones so we can contact people  Choosing who we live with  Being close to public transport	Because it is what is most important to us.
Staff	Keep people safe	Risk assessments and management plans  Enough staff, who are well trained	We care for the people we support  It's our duty to protect us from harm, and we could get into trouble if we don't do this
Staff	Demonstrate how it is working to help people become more independent	Encouraging people to do more for themselves,  Having support of occupational therapists  Making sure that skills development is in care plans	Care managers expect us to help people to be less dependent and ask at reviews what we have done to promote this
Staff	It will give us a job that we enjoy and a wage	Being paid a decent hourly rate and having some security about the future	If we are happy in our work then people will have a better life  LAD says it is a good employer