

Care Skillsbase

Skills Check topic list (note: excludes Personal Assistant Skills Checks)

A

- Abuse and neglect (types of) | SC6 | SC36
- Abuse and neglect (what to do about) | SC6 | SC36
- Accepting gifts and money | SC11 domiciliary use
- Activity planning | SC18
- Administering a vitamin supplement | SC18
- Adverse event | SC35
- Agency staff | SC20

B

- Body temperature | SC17

C

- Calculating pay | SC19 | SC20
- Care partnership | SC3
- Care plans (personal) | SC9 | SC37
- Charts (using to record fluid intake, weight, body temperature) | SC1 | SC2 | SC17
- Check pill supply | SC19
- Communication (at shift handover) | SC15
- Communication (barriers to, how to overcome barriers to) | SC5 | SC33
- Communication (between care workers) | SC15
- Communication (body language) | SC10
- Communication (challenging behaviour) | SC10
- Communication (facial expressions) | SC10
- Communication (how incident reports support communication in the care team) | SC14

Communication (how to make an appropriate entry in the communications book) | SC15

Communication (how to promote good) | SC10

Communication (types of) | SC5

Communications book (how to make an appropriate entry) | SC15

Complaints (need to understand) | SC12

Complaints (policy, procedures) | SC22 | SC29

Complaints (responding to people who use services, colleagues) | SC12 | SC36

Complaints (why some people who use services find it difficult to complain) | SC29

Confidentiality | SC2 | SC11 general use | SC33

Culture (influence of on behaviour) | SC24

Culture (politeness in different cultures) | SC25

Culture (problems in direct care resulting from cultural differences) | SC24

D

Diluting chemicals | SC19 | SC21

Directions (giving) | SC27

Directions (plotting route on street map) | SC27

Directions (receiving) | SC27

Discrimination | SC34

Diversity | SC2 | SC24 | SC25 | SC34

E

Equality | SC2 | SC24 | SC25 | SC34

Error | SC35

F

Fire safety | SC8

Fluid intake | SC17

Fridge temperatures | SC21

G

Graphs (using to record fluid intake, weight, body temperature) | SC17 | SC3 | SC22

H

Health and safety language | SC4 | SC35 | SC38

Health and safety law | SC4

I

Incident | SC35

Incident reports (completing an incident report) | SC14

Incident reports (how incident reports support communication in the care team) | SC14

Incident reports (how your organisation reports incidents) | SC14

Inclusion | SC2 | SC34

Independence | SC35

Infection control | SC38

Information (need to disseminate) | SC22

Instructions (giving instructions politely to people who use services) | SC25

K

L

Laundry work | SC21

Learning (help from supervisors to learn and develop) | SC7

Learning (to improve services) | SC7

Learning (ways to learn) | SC7 | SC32

Letters (writing a letter for a service user to a mail-order company) | SC16

M

Maps (plotting route on street map) | SC27

Moving and positioning | SC38

N

Near miss | SC35

O

Ordering supplies | SC18 | SC20 | SC21

P

Petty cash | SC20

Person-centred care | SC37

Personal development | SC7 | SC32

Planning work | SC18 | SC21

Policies and procedures (need to know about) | SC11

Policy and procedures (complaints) | SC29

Politeness (and respect) | SC25

Politeness (giving instructions politely to people who use services) | SC25

Politeness (in different cultures) | SC25

Politeness (making requests politely to supervisors) | SC25

Politeness (using politeness to avoid misunderstandings) | SC25

Principles of care | SC1 | SC2 | SC35 | SC37

Protecting vulnerable people who use services | SC6 | SC35 | SC36

Q

Qualifications (value of) | SC7

Qualified staff ratios | SC18

Quality | SC1

Quality standards | SC1 | SC31 | SC37 | SC38

R

Records (alphabetical filing of service user records) | SC13

Records (care worker's responsibility for) | SC31

Records (importance of keeping up to date) | SC13

Risk assessment | SC4

S

Safeguarding | SC6 | SC35 | SC36

Safety signs (different kinds of) | SC8

Schedules (maintenance) | SC19

Schedules (meeting) | SC20
Shift handover (communication at)| SC15
Shift hours | SC21
Shopping | SC19
Signs (different kinds of safety signs) | SC8
Signs (giving domestic instructions, information, warnings) | SC30
Staff rotas (calculating hours and costs) | SC26
Standards (induction, vocational) | SC1 | SC31 | SC37 | SC38
Supervision (building rapport with staff) | SC23
Supervision (dealing with disciplinary issues) | SC23
Supervision (giving feedback to staff) | SC23
Supervision (impact of) | SC23
Supervision (questions for) | SC23
Supervision (responding to complaints from people who use services) | SC29
Supervision (writing up staff comments made at supervision meeting) | SC28

T

Task-focused care | SC37
Time sheets | SC19 | SC20

U

V

Vulnerable people who use services (protecting) | SC6

W

Weight | SC17

X, Y, Z

Note: This topic list does not include Personal Assistant Skills Checks